

Just because you can, doesn't mean you should

Take Away - Self-Evaluation

I realize this is not the standard “take-away.” But the best thing I can do after talking about mistakes people make is to give you something to help spot where your church may be off track with Rock and how to get back on track. So, this is a list of questions and areas to highlight how to improve the use of Rock in your organization.

Where would training be helpful? How Well Do You Know the Following Areas of Rock?

1. Connection Requests/Follow-Up Processes
2. Sign-Ups
3. Check-In
4. Groups
 - a. Group Requirements
 - b. Group Types
 - c. Attendance Reminders
 - d. Volunteer Scheduling
 - e. Fundraising Groups/Missions
5. Communication Lists
6. Communication Templates
7. Registrations
 - a. Registrations Linked to Childcare
 - b. Registrations Linked to Check-In
8. Steps
9. Web Site Management
10. Web Site Content
11. Data Integrity (duplicates, pending, data automation)
12. Data Views/Reporting
13. Workflows
14. Rock Database/SQL

Training manuals and videos are online at <https://community.rockrms.com>. Training is also available from Partners. Don't forget [RocketChat](#) and the online Rock Community.

Are there areas of customization that need to move back toward core Rock?

Do you have a roadmap of projects needed in Rock over the next 6-12 months?

How well are the following areas defined, known and working?

- Guest Follow-Up Process
- Membership/Baptism Process
- Group Involvement Process
- Volunteer Recruitment/Training Process
- Leader Training Process
- Other Processes in Your Church Involving Large Numbers of People

Do You Have Metrics that clearly show how your church/ministry is accomplishing its mission?

- What gets measured gets done
- Too much information hides meaningful information

BEMA Seminars

BEMA offers free online seminars usually on a monthly basis

(<https://bemasoftwareservices.com/workshops>). These are designed around different topics which often include new features in Rock, common difficulties for churches and common topics for overall improvement in using Rock.