

An illustration on a light blue background with several white, fluffy clouds. On the left, a tall orange ladder reaches up to a large cloud. To its right, four black ladders of varying heights reach up to smaller clouds. The overall theme is reaching up or striving for something higher.

# RAISING UP WITH PRAYER

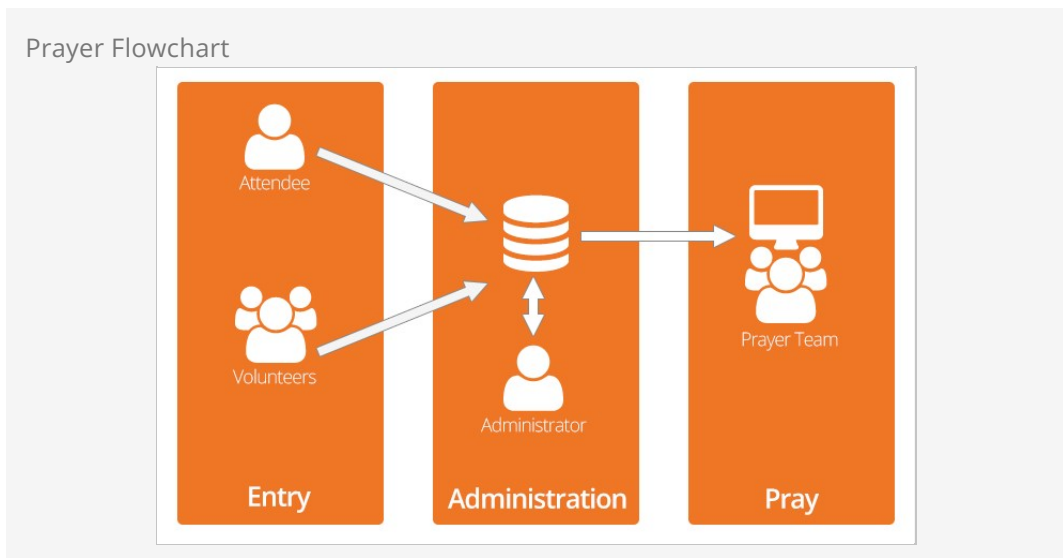
# Welcome

Prayer support is vital to churches of all sizes and the people who support them. After all, what can be more important to your church than building connections through prayer? We've joined the natural power of prayer with the built-in power and simplicity of Rock's relationship management features in a dynamic way. Whether sharing requests or accessing them, Rock will take care of the details so you can focus on what really counts – raising up your people with prayer.

# All About Prayer

Prayer ministries give a voice to people in need and support the mission of your church. For a successful prayer ministry, individuals need to be able to communicate their requests, and prayer teams need to be able to access them easily as they spend time praying. Rock helps make both processes simple. Here's how.

1. Prayers are entered by either the individual on your website or by volunteers.
2. You can then configure the optional step of approving requests. This is helpful if you would like to ensure that the requests do not give out any details that some would consider personal or that are written in a format that might be mistaken as gossip.
3. Finally, your prayer team uses the secure page on the website where they pray through each request.



There's a bit more going on behind the scenes but Rock handles all that so all you really need to worry about is praying.

Rock will even auto-organize the requests so they're properly balanced. New ones that have been prayed for less will be bumped to the front of the line, and any "urgent" requests will jump ahead of even those. Rock will even automatically expire requests after a period of time that you set.

# Getting Started

To tap into the power of prayer with Rock you'll need to understand the security roles involved and some ways we can use the features.

## Rock the Prayer Team Roles

You'll basically need two serving roles for prayer requests: Prayer Administrator and Prayer Team. Here's what each role should be responsible for.

### Prayer Administrator

- Enter requests submitted on cards during your weekend services
- Review requests that are flagged or unapproved

### Prayer Team

- Pray for the requests
- Flag any requests that seem inappropriate for public viewing

## Understanding Prayer Categories

Once you have a large number of prayer requests in Rock, it could be difficult to view all of them or to find the one(s) you are looking for. Prayer Categories were created to help you find exactly what you are looking for as an Administrator and to help prayer teams as they work through requests.

When a prayer request is entered on the website by a requester, it is automatically given the default category *General* unless the requester selects another category from the drop-down list. Selecting a top category will enable all the sub-categories as options. As Administrators review the new requests, they edit or can assign a category to each request to help the prayer team work through them. Pre-defined Prayer Categories include things like *God's Will*, *Health*, *Comfort/Grief* and *Family Issues*. You can modify the available categories under [Admin Tools > Settings > Prayer Categories](#) if you find that they don't meet all your needs.

You can enable prayer categories on the block settings of the *Prayer Request Entry* block, if you want the requesters to be able to specify the category their request fits into. Any child categories of the *Category Selection* option you select will be available for the requester to choose from. If Category Selection is left blank however, then the category option will be hidden from the requester, and new prayer requests they enter will be automatically assigned the category you select in the *Default Category* option.

As a prayer team begins a prayer session, they can see prayer categories that have

active prayers and select from those categories if the total number of prayers is too many for one session.

## Working with Flagged Requests

Because requests are entered by any member of the general public, you could find some instances where a request is considered poorly worded. Possibly someone entered a full name of a missionary in a hostile country, revealing their identity and endangering their life. Maybe there are details in a request that suggest suicide or abuse and an authority should be notified.

To help communicate these concerns between a prayer team and an administrator, we've developed a flagging system. This is especially helpful when requests are configured to auto-approve rather than having an administrator approve each one first. If flagging is enabled, members of the prayer team can flag any request that might be inappropriate or may need administrative review. Once a request is flagged by one person, it is immediately unapproved and no longer visible to the prayer team. This one-person limit is customizable. You could increase the threshold to two or three or another number that makes sense to your specific ministry by editing the prayer session block settings on the external website under [Connect > Prayer > Prayer Team](#).

The administrator will see this request when sorting by flagged or unapproved requests, and can edit, delete or re-approve at that time.

# Entering Prayer Requests

So now that you understand how prayer functions in Rock, let's look at the details of entering and managing requests.

## Adding a Request

Most people will enter prayer requests online through the *Prayer Request Entry* block on your website under `Connect > Prayer`. Prayer administrators can also add prayer requests internally from `People > Prayer > Add Prayer Request`.

The screenshot shows a web page titled "Adding a Prayer Request". At the top, there is a navigation bar with "Rock Solid Church Demo" and several menu items: "New Here?", "Resources", "Connect", "Give", "Blog", "Calendar", "Watch", and "Hello Alisha". Below the navigation bar, the page has a breadcrumb trail: "Home / Connect / Prayer".

On the left side, there is a vertical menu with buttons for: "Prayer Team", "Children", "Students", "Adults", "Prayer" (which is highlighted in blue), "Missions", "Serve", "Small Groups", "Contact Us", "Subscribe", and "Family Pre-Registration".

The main content area features a quote: "...for my house will be called a house of prayer for all nations." — Isaiah 56:7. Below this is a section titled "We Believe in the Power of Prayer" with a paragraph explaining the Prayer Ministry. This is followed by a section titled "Need Prayer?" with a sub-header "Let us pray for you. Just fill out this form and let us know your needs.".

The form includes the following fields:

- First Name \***: Input field containing "Alisha".
- Last Name \***: Input field containing "Marble".
- Email**: Input field containing "admin@organization.com".
- Campus**: A dropdown menu currently set to "Main Campus".
- Request \***: A text area with a character count of 250. The placeholder text reads "Please pray that... (up to 250 characters)".

At the bottom of the form is a blue "Save Request" button. The footer of the page contains the text "Powered by: Rock RMS" on the left and "3120 W Cholla St Phoenix, AZ 85029-4113" on the right.

## About Default Configurations

Don't forget to check Rock's settings. Our out-of-the-box configurations will be a great fit for most organizations, but they are all customizable. Modify the configuration on the external website under [Connect > Prayer](#) using the *Prayer Request Entry* block settings.

## Block Settings

Here are some of the settings for these request blocks, right out of the box.

Setting	Description	Example
Category Selection	This controls which categories the requestor can choose for their prayer request. Selecting a top-level category enables all the categories underneath as options. Leaving this option blank will hide the category control from the requestor and assign all prayer requests entered here to the Default Category you choose (see the next option).	All Church
Default Category	This is the default category that will be assigned to the request unless it is changed at the time the request is entered.	General
Enable Auto-Approve	The system can be configured to <i>auto-approve</i> any prayer requests entered by people on the website. This means a request will be immediately available for the prayer team. Otherwise, you will have to approve (and optionally edit) each request before the team will see them.	Yes/No
Expires After (Days)	This controls how long a prayer request remains active once it's approved. This setting is only used if auto-approve is enabled.	14
Default Allow Comments Setting	If <i>Enable Comments Flag</i> is enabled, then this setting controls whether the checkbox the requestor sees for "Allow Encouraging Comments?" is checked or not. If this is set to "Yes" then comments will be allowed by default.	Yes/No
Enable Urgent Flag	If enabled, the person entering the prayer request has the option to mark it as urgent, which keeps it at the top of the prayer stack.	Yes/No
Enable Comments Flag	If enabled, requestors will be able to set whether or not they want to allow comments on their requests.	Yes/No
Enable Public Display Flag	This allows the requestor to say whether their request can be shown on the public website for a wider audience to pray for.	Yes/No
Character Limit	This controls the maximum permitted length of the prayer request. Setting this to a reasonable value will cause the requestor to focus their request on the essential details.	250
Navigate	Checking this causes the website visitor to be returned to the	Yes/No

Setting	Description	Example
to Parent On Save	page they were on before they entered the request.	
Save Success Text	This text will be shown after the request is saved (unless the previous setting is checked). You can use both HTML and Lava here.	Thank you for allowing us to pray for you.
Workflow	If a workflow is selected here, then the workflow will launch following a prayer request being submitted. You can then access the request's information from within the workflow.	Photo Request

### Prayer Attributes

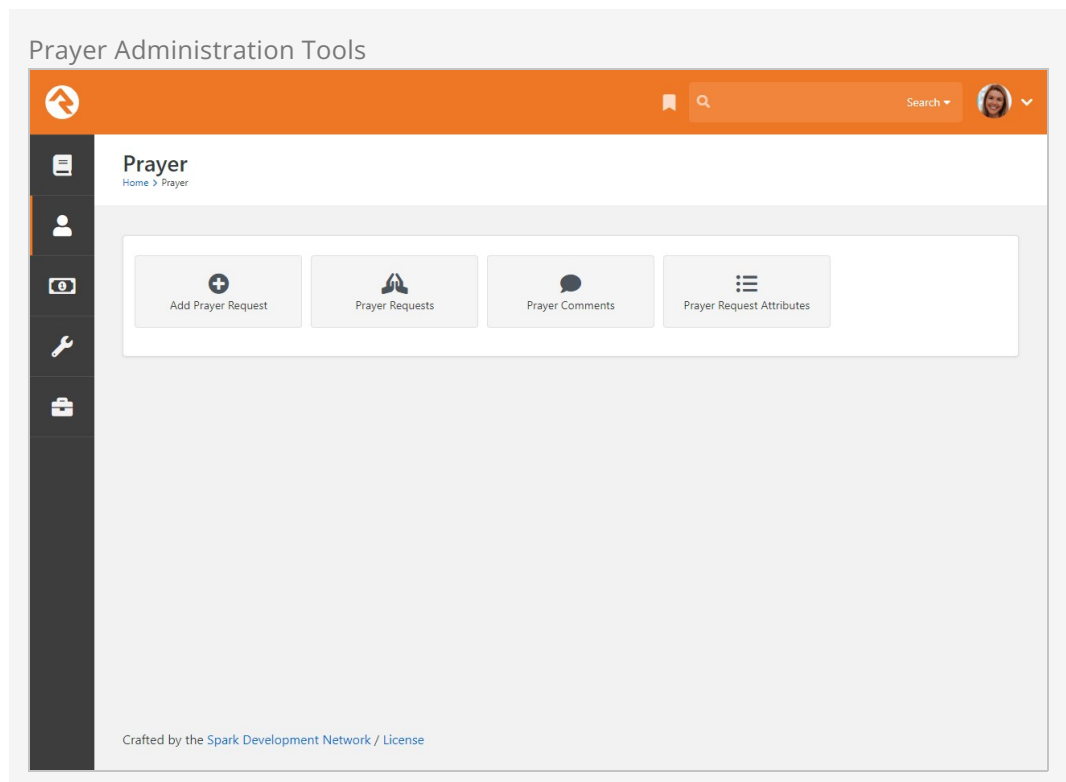
Need to capture some additional info with the request like Campus or a "Please Tell" field to let the sender indicate a specific Pastor or Staff Member to inform about the request? We've got you covered. Go to [People > Prayer > Prayer Request Attributes](#) and add any attributes you want. Can we get an Amen!?



# Administrating Prayer Requests

After requests have been entered, and before the Prayer Team can pray for them, the Prayer Administrator needs to take a look at them. One exception to this process is if the requests are set to auto-approve when they are entered. In that case, the Prayer Team has immediate access to new requests.

All administration work is done under [People > Prayer](#). Here, you can select to add a new prayer request, view current requests or view all the comments in the system.



## Prayer Requests List

Selecting the *Prayer Requests* option will display a list of all the prayer requests in the system.

Prayer Request List

Prayer Requests

Home > Prayer > Prayer Requests

Prayer Requests

Filter Options

Name	Category	Entered	Request	Flag Count	Approved?
Ted Decker	General	10/14/2021	Please pray for our missionaries in North Africa.		No Yes
Alisha Marble	General	10/16/2021	My brother's wife will be attending church with us this weekend. Please pray that she is open to the message.		No Yes

50 500 5,000 2 requests

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Using the *Filter Options*, you can narrow the list down to exactly what you want to see. This is useful if you have hundreds of requests and only need to worry about the ones that are flagged or unapproved.

### Flagged Requests

If you find a request that is flagged, it's a good idea to read it carefully. Requests can be flagged if a member of your prayer team feels like there is something inappropriate in the request. For instance, if it's considered dangerous to use a global worker's full name or list the exact country name where they are stationed.

From this list you can click the approved switch from yes to no (or vice versa) to quickly change its approval status. Otherwise, you can select an item to view all the details or press the `Delete` button to permanently remove it from the system.

Clicking the `Edit` button will allow you to change the request including its approved or urgency status, expiration date, and other details about the request. It also brings up a box for recording an answer to that prayer. Say, for example, if the Prayer Administrator knows that the prayer has been answered. They can note that here, so it then becomes a praise.

Prayer Request Detail

Home > Prayer > Prayer Requests > Prayer Request Detail

Ted Decker Prayer Request General  Approved

Requested By  
Ted Decker

Name  
Ted Decker

Email  
ted@rocksolidchurchdemo.com

Request  
Please pray for our missionaries in North Africa.

Edit Back Delete

Comments

Write a note...

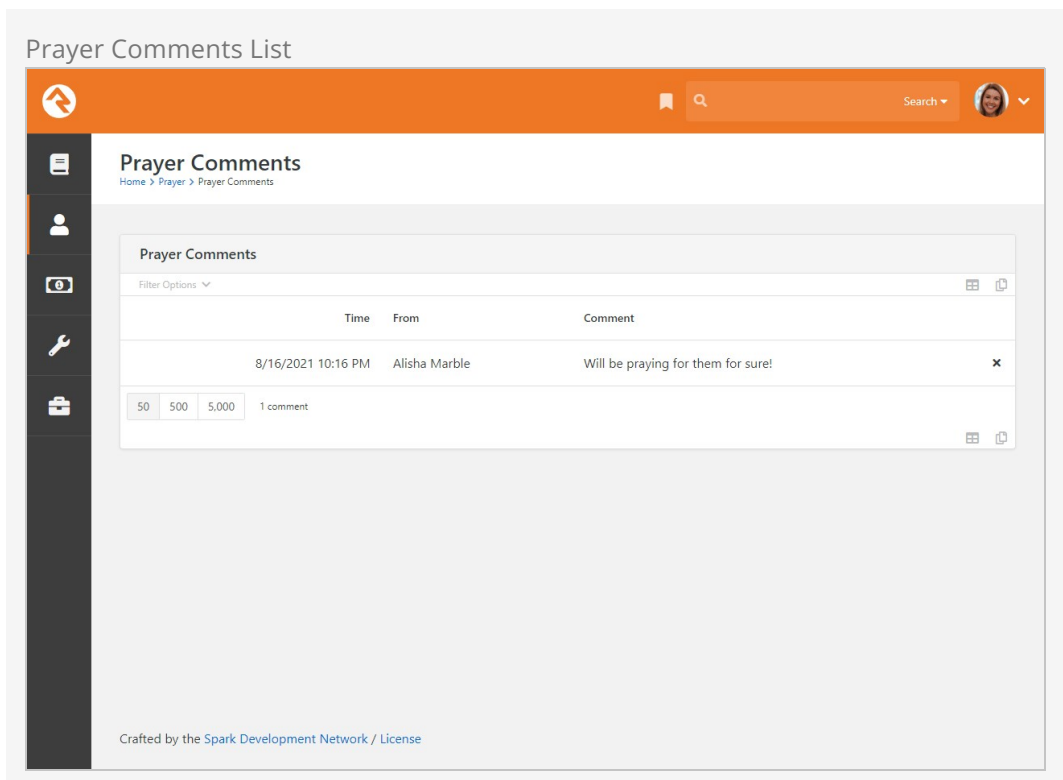
Cancel Save Note

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Once you've made all your changes, you can check the *Approved* checkbox and press the  button to return back to the list. If a request was previously flagged, checking the approved checkbox clears the flags so that it can be included in prayer sessions once again.

## Prayer Comments List

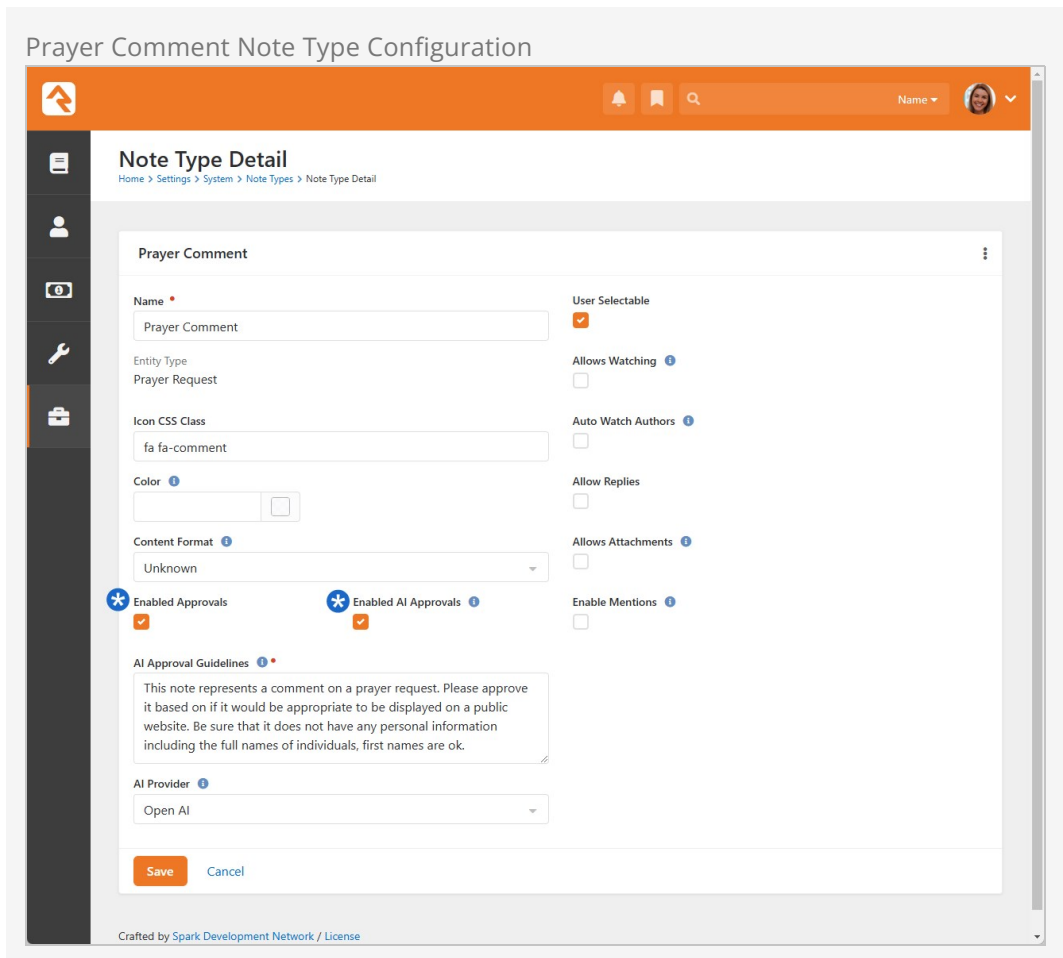
Selecting the *Prayer Comments* option will display a list of all the prayer comments in the system. This is a good way to help moderate the comments that are coming in without having to view each prayer request. Selecting a comment will take you directly to the prayer request page.



## Prayer Comments AI Approvals

If you configured an AI Provider as outlined in the [Rock Admin Hero Guide](#), you can enable an advanced feature to automatically approve (or reject) inappropriate prayer comments using AI.

To activate this feature, navigate to [Administration > Settings > Note Types](#), then edit the *Prayer Comment* note type. Check the *Enable Approvals* and *Enabled AI Approvals* boxes. Next, provide clear guidelines to help the AI determine which comments should be approved or disapproved.



Now, when someone posts a comment on a prayer request, AI will review the note. If the comment is deemed inappropriate based on the provided guidelines, it will be automatically removed.

### Crafting Your Approval Prompt

The *AI Approval Guidelines* sample text above provides a solid foundation for your prompt, but be sure to tailor them to your specific needs. If it's acceptable for individuals to include their phone numbers in a prayer request, clarify this with a statement like, "Phone numbers are allowed." If you want to prohibit gossip, simply state, "Don't include gossip." Simple, right?

## Advanced Ideas

You may want to take special action for certain categories of prayer requests. With Rock's workflow engine, you can trigger a particular action based on some criteria of the prayer request.

For example, if someone enters a *Hospitalization* request, you can notify the person in charge of hospital visits by sending a system message with a link to that request directly to their email address. See the [Blasting Off With Workflows](#) guide for more details on creating these automatic actions.

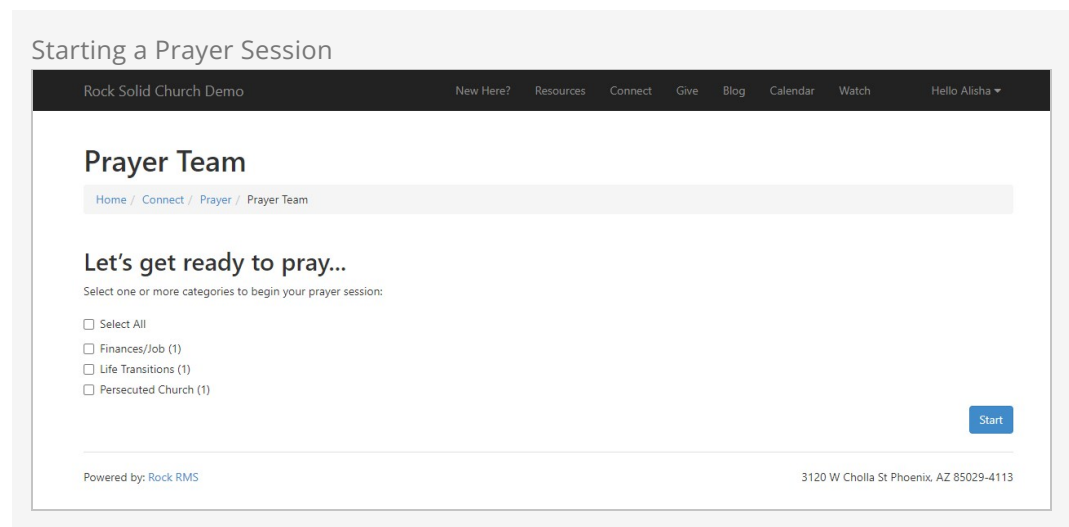
The possibilities are endless.

# Prayer Team Power Tools

Put that extra oomph behind your prayer efforts with Rock's power tools. If you take the time to understand these settings now, you will be set up to maximize your prayer team's very important work.

## Starting a Prayer Session

Once it's time for the prayer team to begin working through the requests, they will find them on the website under [Connect > Prayer > Prayer Team](#).



When a member of the prayer team starts a prayer session, all categories with active prayers will show on the webpage, along with a number of active prayers in each. Once one or more categories are selected, they will be auto-filled for the next session.

### Selecting Prayer Categories

If your team is small, you should consider selecting most or all categories until you have good prayer coverage.

Press the [Start](#) button to begin.

Urgent requests will be at the top, followed by all remaining requests in the order of the *least* prayed for to the *most* prayed for.

## Prayer Session

Rock Solid Church Demo    New Here?    Resources    Connect    Give    Blog    Calendar    Watch    Hello Ted ▾

### Prayer Team

Home / Connect / Prayer / Prayer Team

1 Alisha Marble 2 of 2

3 8 team prayers General

2 **Prayer Request**  
My brother's wife will be attending church with us this weekend. Please pray that she is open to the message. Date Entered: 5/20/2021

4 Flag End Session

5 **Comments**  
Write a note... Cancel

Powered by: Rock RMS 3120 W Cholla St Phoenix, AZ 85029-4113

- 1 **Requestor**  
The name and photo of the person who submitted the request. Since it's common for people to request prayers on behalf of other people, this person may not be the subject of the request.
- 2 **Request Details**  
Displays the details about the prayer request.
- 3 **Prayer Information**  
The category and urgency of the request as well as the number of times the request has been prayed for.
- 4 **Action Bar**  
Options to move to the next request, flag a request as inappropriate (if enabled) or to end the session.
- 5 **Comments**  
A place for the prayer team member to leave a comment.

After praying for this request, press the  button to move to the next prayer. Each time you view a request, Rock will record an additional prayer for it.

### Unapproving Requests

If you are concerned about whether a particular request is appropriate, because of danger or abuse for instance, you can flag the request by clicking the  button. This will un-approve the request until it has been reviewed by the Prayer Administrator.



## Prayer Team Comment Security

Out of the box, the "RSR - Prayer Access" role by itself doesn't allow adding comments to prayer requests. You could use this role to include people on the prayer comments email, while keeping comment entry restricted to those with staff-level access.

If your prayer team members with Prayer Access should be able to comment on requests, add the role to the "Edit" rights on the *Prayer Comment* note type in

[Admin Tools](#) > [Settings](#) > [Note Types](#) .

## About Default Configuration

Just like entering prayer requests for the public, prayer session settings can also be modified on the external website under [Connect > Prayer > Prayer Team](#) .

### Block Settings

Below are some of the settings for the *Prayer Session* block. You'll want to review these and the other settings for this block to ensure it fits your process and needs.

Setting	Description	Example
Welcome Introduction Text	Custom text (HTML) that is shown to the prayer team before they start their prayer session.	Let's get ready to pray
Category	Setting a top-level category controls which sub-categories are shown when starting a prayer session.	Health Issues
Enable Prayer Team Flagging	If enabled, members of the prayer team can flag prayer requests that they believe are inappropriate and need reviewing or editing by the prayer administrator.	Yes/No
Flag Limit	This specifies how many times a request needs to be flagged before it is unapproved.	1

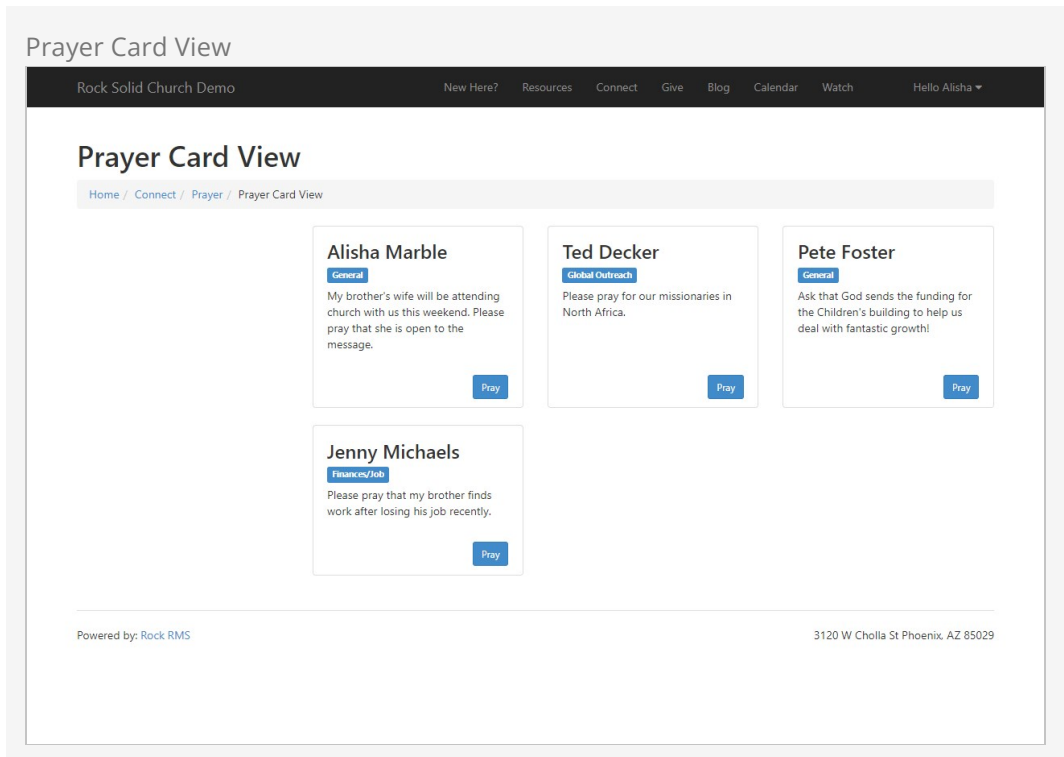
That's it. With just a few simple steps you can simply and powerfully raise up the people of your church with prayer. And once you start using it, you'll wonder how you ever got along without it.

By configuring your categories and creating new pages you can create general prayer request systems each with their own requests and categories. This is helpful if you would like to set up a unique prayer area for ministries like teens or missions.

## Prayer Card View Block

An alternate way for your prayer team to pray is to use the *Prayer Card View* block. This block is similar to the *Prayer Session* block described in the prior section above, except

prayer requests are viewed as cards on the page. All the person needs to do is click the **Pray** button to have the prayer counted.



The Prayer Card View block ships with Rock but isn't added to any pages out of the box, so it will need to be added to a page on your external website. You can add a new page for this block, or you might replace the Prayer Session block on the *Prayer Team* page.

### Block Settings

The block settings for the Prayer Card View block give you several options for how your prayer team will interact with the prayers. You'll find many of these settings have the same functions as the settings we discussed in the prior section above.

### Prayer Card View Block Settings

Prayer Card View Prayer / Id: 1118

Basic Settings Advanced Settings

- Name**  
Prayer Card View
- Display Lava Template**

```

1 <div class="row d-flex flex-wrap">
2   {% assign prayedButtonText = PrayedButtonText %}
3   {% for item in PrayerRequestItems %}
4     <div class="col-md-4 col-sm-6 col-xs-12 mb-4">
5       <div class="card h-100">
6         <div class="card-body">
7           <h3 class="card-title mt-0">{{ item.FirstName }} {{ item.LastName }}</h3>
8           {% if item.Category != null %}
9             <span class="card-subtitle mb-2"><span class="label label-primary">{{ item.Category.Name }}</span></div>
10            {% endif %}
11            <div class="card-text">
12              {{ item.Text }}
13            </div>
14          </div>
15          <div class="card-footer bg-white border-0">
16            {% if EnablePrayerTeamFlagging %}
17              <a href="#" class="btn btn-link btn-sm pl-0 text-muted" onclick="ReviewFlag(this);{{ item.Id | Postback:'Flag' }}"><i class="fa fa-flag"></i>
18                <span>Flag</span></a>
19            {% endif %}
20            <a class="btn btn-primary btn-sm pull-right" href="#" onclick="Prayed(this);{{ item.Id | Postback:'Pray' }}">Pray</a>
21          </div>
22        </div>
23      </div>
24    {% endfor -%}
25  </div>
26
27 <script>

```
- Prayed Button Text**  
I Prayed
- Category**  
[Dropdown]
- Public Only**  
Yes
- Enable Prayer Team Flagging**  
No
- Flag Limit**  
1
- Order**  
 Least Prayed For  Newest  Oldest  Random
- Show Campus Filter**  
No
- Campus Types**  
 Online  Physical
- Campus Statuses**  
 Closed  Open  Pending
- Max Results**  
[Input]
- Prayed Workflow**  
[Dropdown]
- Flagged Workflow**  
[Dropdown]
- Load Last Prayed Collection**  
No

Save Cancel

- 1 Name**  
You can change the name of this block, but it would be for internal purposes only. You might want to change the name if you have multiple blocks of this type for different ministries.
- 2 Display Lava Template**  
This Lava template controls how the prayer cards look, and what information is displayed. You generally won't need to make changes here.
- 3 Prayed Button Text**  
The text you put here will become the text of the  button after it is clicked.
- 4 Category**

Select a category to only show prayer requests from that category. You might use this if you have different prayer team pages/blocks for different ministries.

**5 Public Only**

Each prayer request can be designated as Public. Use this setting to either display all prayer requests, or only requests marked as Public.

**6 Enable Prayer Team Flagging**

Flagging lets your prayer team report individual prayer requests for various reasons, typically for inappropriate content. This is used by the Flag Limit setting described below.

**7 Flag Limit**

After a prayer request has been flagged the number of times you choose here, it will automatically be un-Approved. Only prayer requests that are Approved will be displayed to the prayer team.

**8 Order**

This setting can be helpful if you have long lists of prayer requests, to help prioritize them according to the option you select.

**9 Show Campus Filter**

Prayer requests can be associated with a campus. If you have multiple campuses, you can enable this setting to show a campus filter drop-down on the page, to let your prayer team(s) focus on requests at a specific campus.

**10 Campus Types/Statuses**

These settings only apply if you've enabled *Show Campus Filter*. You can use these settings to restrict which campuses appear in the drop-down filter.

**11 Max Results**

If you have a large volume of requests, you might use this setting to keep the page from getting too overwhelming. Keep in mind that requests which exceed the cutoff cannot be accessed by the prayer team.

**12 Prayed Workflow**

You can launch a workflow each time the `Pray` button is used. This is a great way to maximize the impact of the prayer. The workflow will be passed the prayer request as a generic Entity field type and will populate a workflow attribute with a key of `PrayerOfferedByPersonId`.

**13 Flagged Workflow**

You might want to launch a workflow when a request is flagged to alert someone that the request needs their attention. The workflow will be passed the prayer request as a generic Entity field type, and will populate a workflow attribute with a key of `FlaggedByPersonId`

**14 Load Last Prayed Collection**

You could use this to edit the *Display Lava Template* to show the last time the request was prayed for. For example:

```
{% for prayer in LastPrayed %}
  {% if prayer.RequestId == item.Id %}
    {{ prayer.PrayerDateTime }}
  {% endif %}
{% endfor %}
```

The Last Prayed collection also has other data you can show besides the PrayerDateTime. You can also print the RequestId, and the FirstName and LastName of the person who prayed.

# Prayer Requests for Groups

Prayer requests can be associated with a group. This allows prayer requests to be limited to the group members, so only they pray for the request. In this chapter we'll take a deep dive into how this works, and how these types of prayer requests differ from standard requests.

## Finding a Guid For a Group

Before you create a group-specific prayer request, you need your group's Guid. How do you find a group's Guid you ask? A Globally Unique Id (Guid) isn't easy to come by. They are unique and hard to guess, preventing attackers from impersonating your group.

As an Admin though, you have direct access to any Guid using Lava. To retrieve a group's Guid, try the Lava below — no guessing necessary. Just pass in the GroupId, and it will return the corresponding Guid.

```
{% group id:'xx' %}  
  {{ group.Name }} - {{ group.Guid }}  
{% endgroup %}
```

## Creating Group Prayer Requests

All you need to do is pass a group's Guid into the *Prayer Request Entry* block. The block will be looking for a *GroupGuid* parameter in the URL, along with the Guid itself. If it finds this, the prayer request will be associated with that group.

## Enter Prayer Request With Group URL

https://rocksolidchurchdemo.com/page/233?GroupGuid=10b60f8d-0f23-4faa-b35f-9a5f19f5f995

Rock Solid Church Demo    New Here?   Resources   Connect   Give   Blog   Calendar   Watch   Hello Alisha ▾

### Prayer

Home / Connect / Prayer

- Prayer Team
- Children
- Students
- Adults
- Prayer**
- Missions
- Serve
- Small Groups
- Contact Us
- Subscribe
- Family Pre-Registration
- Ministries

"...for my house will be called a house of prayer for all nations."  
— Isaiah 56:7

### We Believe in the Power of Prayer

The Prayer Ministry is made up of two areas – the Prayer Team who rely on the power of praying for others and the Prayer Partners who will pray with individuals after each of the weekend services. Both teams consist of people who have a passion for prayer and pray diligently, specifically for the needs within and outside the church, locally and globally.

### Need Prayer?

Let us pray for you. Just fill out this form and let us know your needs.

**First Name \***

**Last Name \***

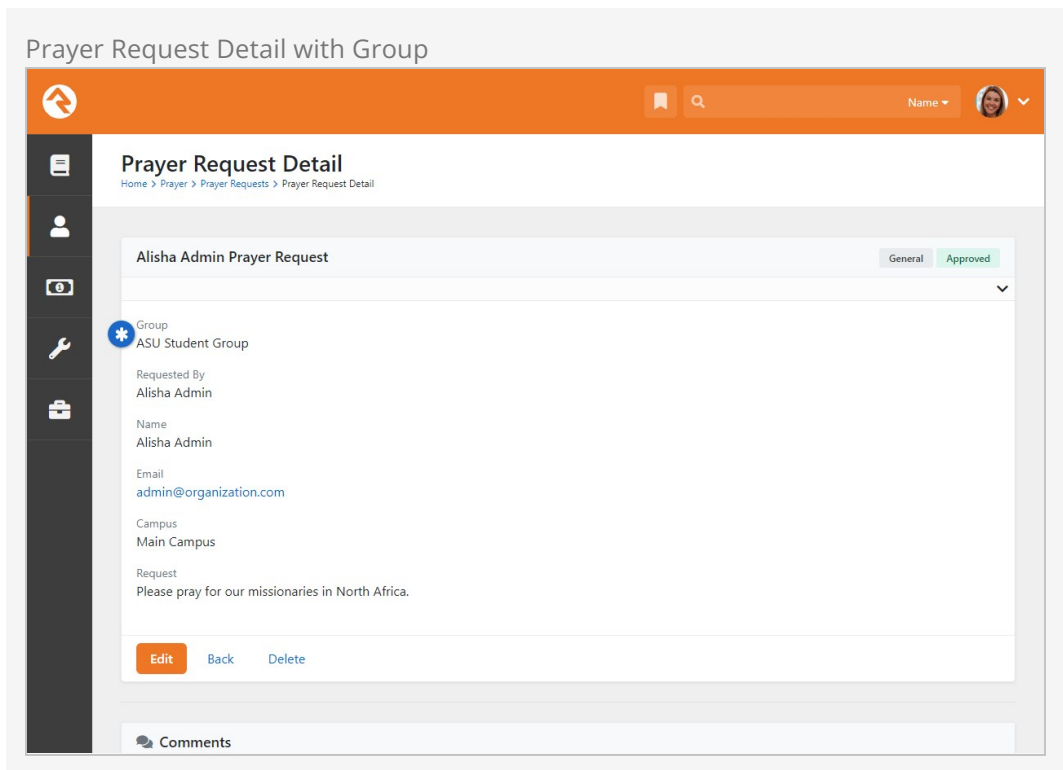
**Email**

**Campus**

**Request \*** 250

Powered by: Rock RMS    3120 W Cholla St Phoenix, AZ 85029-4113

As pictured above, nothing will change or appear differently on the page. The prayer request would be entered and submitted like normal. The only way you'll know that the request is tied to a group is when looking at the request from the internal administrative view under `People > Prayer > Prayer Requests`. Clicking on a request will show you its details as pictured below, including the associated group.



Note that the group associated with a prayer request cannot be changed or removed once it's been set.

## Praying for Group Prayer Requests

In the previous section we talked about how the only difference between a regular prayer request and a group prayer request is having the group's `Guid` as a parameter in the URL. Nothing else changes. The same is true when praying for group requests; the only difference will be what's in the URL.

Both the *Prayer Session* and *Prayer Card View* blocks are looking for a `GroupGuid` parameter in the URL. If these blocks find a group `Guid`, the prayer session will be only for requests associated with that group. If there is no `GroupGuid` parameter in the URL then requests associated with a group will not be listed and will not be prayed for.



## Group Requests Not Shown

The screenshot shows a web page for 'Prayer Team' on 'Rock Solid Church Demo'. The URL is <https://rock.solidchurchdemo.com/page/238>. The page has a dark navigation bar with links for 'New Here?', 'Resources', 'Connect', 'Give', 'Blog', 'Calendar', 'Watch', and 'Hello Alisha'. Below the navigation bar, the page title 'Prayer Team' is displayed. A breadcrumb trail shows 'Home / Connect / Prayer / Prayer Team'. A light blue message box states 'No Prayers There are no active prayer requests at this time.' At the bottom, it says 'Powered by: Rock RMS' and '3120 W Cholla St Phoenix, AZ 85029-4113'.

Even though there are prayer requests in the system, they're all tied to groups. Without the needed URL parameter those requests won't be shown.

## Group Requests Shown

The screenshot shows the same 'Prayer Team' page but with a different URL: <https://rock.solidchurchdemo.com/page/238?GroupGuid=cd65c668-b324-4f41-bbb7-bec9c62233f1>. The page title is 'Prayer Team' and the breadcrumb trail is 'Home / Connect / Prayer / Prayer Team'. Below the breadcrumb, the heading 'Let's get ready to pray...' is followed by the instruction 'Select one or more categories to begin your prayer session:'. There are two checkboxes: 'Select All' and 'General (1)'. To the right, there is a 'Campus' dropdown menu with a downward arrow. A blue 'Start' button is located below the dropdown. At the bottom, it says 'Powered by: Rock RMS' and '3120 W Cholla St Phoenix, AZ 85029-4113'.

With the needed group Guid in the URL, we can now see the prayer requests associated with that group.

# Prayer Request Comments Digest

The importance of prayer and the impact it has can't be overstated. In times of trouble, it helps just simply knowing that people are out there praying for you. Using the *Send Prayer Comments* job, you can ensure that those who submit prayer requests will know that they have the power of prayer behind them.

## Setting up the Job

As the prayer team comments on requests, you can enable a job to send those comments to the originator. The job is included in your Rock installation but will need to be configured. Below is an example setup:

The screenshot shows the 'Scheduled Job Detail' form for a job named 'Send Prayer Comments'. The form is titled 'Add Service Job' and includes the following fields and options:

- Name:** Send Prayer Comments
- Active:**
- Description:** (Empty text area)
- Notification Status:** All
- Notification Emails:** (Empty text area)
- Cron Expression:** (Empty text area)
- Job History Count:** 500
- Job Type:** Send Prayer Comments
- System Communication:** Prayer Request Comments Digest
- Prayer Categories:** (Empty dropdown)
- Include Child Categories:** No
- Save Communications:** No

At the bottom of the form are 'Save' and 'Cancel' buttons. A sidebar on the left contains navigation icons, and the top right shows a user profile. The breadcrumb trail is 'Home > Settings > System > Jobs Administration > Scheduled Job Detail'.

- 1 Job Type**  
For this job, you'll want to select "Send Prayer Comments" as pictured above. Once selected, additional fields will appear.
- 2 System Communication**  
The "Prayer Request Comments Digest" system communication template is ready for you to use out of the box.
- 3 Prayer Categories**  
You can choose to send these communications for only specific categories. Or you can leave this field blank to send for any category.
- 4 Include Child Categories**  
Select "Yes" to send communications for prayer requests associated with a child prayer category. Select "No" to only send communications for requests associated with main/parent categories.
- 5 Save Communications**  
Indicate whether the email should be saved to the system. If you select "No" then the communication will still be sent but won't be saved.

For general instructions on setting up jobs, be sure to review the [Admin Hero Guide](#).

To send communications for all prayer requests, regardless of category information, leave the *Prayer Categories* field blank and select "Yes" for *Include Child Categories*. Those settings should only be changed if there are categories for which you don't want to send communications.

The job will only send communications for prayer requests where *Allow Comments* has been enabled. Requests where *Allow Comments* isn't enabled will be ignored.

## Prayer Request Comments Communication

The example email pictured below is generated from the "Prayer Request Comments Digest" system communications template.



Ted,

- 1 Below are recent comments from the prayer request you submitted on Tuesday, November 19.

**Request**

- 2 Ask that God sends the funding for the Children's building to help us deal with fantastic growth!

**Comments**

*Pete Foster (11/19/2019 at 2:39PM)*

- 3 I'm sure he will!

*Alisha Marble (11/19/2019 at 2:57PM)*

Yes, when a child asks his father for bread, He will not give him a stone.

*Cindy Decker (11/19/2019 at 2:57PM)*

Our God is good!

**Contact Info:**

3120 W Cholla St Phoenix, AZ 85029

Phone:

Email: [info@organizationname.com](mailto:info@organizationname.com)

Website: [www.organization.com](http://www.organization.com)

- 1 **Greeting**

The greeting at the top of the email includes the person's name and references the date on which the person submitted the prayer request.

- 2 **Request**

The original prayer request that was submitted is copied here for reference.

- 3 **Comments**

Any comments that have been added since the last time the job was run will appear here. If the job has never been run before then all comments will appear.

The email address included with the prayer request will be the one used by the job. If the requestor exists in your system, this may or may not be the email address associated with their profile.

See our [Communicating With Rock](#) guide for more information on working with

communications.

# Prayer AI Automation

Do you wish you had someone to handle small tasks like fixing typos, removing last names, or tidying up incoming prayer requests—but lack the resources? No problem! We have a solution for you.

Rock has a built in artificial intelligence (AI) automation system that can streamline your process effortlessly. For example, it can transform a request like this:

- pls pray for my dad he sick n no money to buy medicine its so hard for us

To this newly formatted request that is ready to be viewed publicly:

- Please pray for my dad; he is sick and has no money to buy medicine. It's so hard for us.

With AI Automation, your prayer requests will be clear, polished, and ready for ministry without any extra work on your part.

## Configure AI Automations

With an *AI Provider*, you can streamline prayer request management by automatically processing tasks each time a new request is submitted. These automations are configured on the Prayer Categories page under [Administration > Settings > Prayer Categories](#). An active AI provider is required to use AI automations. Setting up AI Providers is covered in the [Rock Admin Hero Guide](#).

Settings can be customized for specific categories, or a parent category can be configured to pass its settings to child categories.

Let's breakdown all the available options.

Prayer Request Categories - AI Automation Configuration

**Prayer Categories**  
Home > Settings > General

**Prayer Request Categories**

- All Church
  - Addictive Behavior
  - Comfort/Grief
  - Current Events
  - Depression/Anxiety
  - Family Issues
  - Finances/Job
  - General
  - Global Outreach
  - God's Will
  - Health Issues
  - Hospitalization
  - Life Transitions
  - Marriage/Relationship Problems
  - Nation
  - Persecuted Church
  - Salvation/Rededication
  - Spiritual Warfare
  - Suicidal Tendencies
  - Travel

**All Church**

Name: All Church

Parent Category: All Church

Description: [Text Area]

Icon CSS Class: [Text Input]

Highlight Color: [Color Picker]

Reset Attribute Values:

**AI Automations**

AI Provider: Open AI

Prayer Request Text Enhancement:
 

- None
- Minor Formatting and Spelling
- Enhance Readability

Remove Names:
 

- None
- Last Names Only
- First and Last Names

Classify Sentiment:

Auto Categorize:

Enable AI Moderation:

Moderation Alert Workflow Type: [Dropdown]

Check for Public Appropriateness:

Child Categories Inherit Configuration:

Save Cancel

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### AI Provider

Specifies which AI service will handle processing. If no provider is selected, the first active provider configured in Rock will be used. New providers can be added under [Administration > Settings > AI Providers](#).

### Prayer Request Text Enhancement

Enables automatic corrections for minor formatting, spelling, and grammar to improve readability.

### Remove Names

Determines whether all names should be removed from the text or if only last names should be scrubbed.

### Classify Sentiment

Allows the AI provider to analyze and classify the emotional tone of the request. Rock includes a configurable list of sentiment values (such as Fear, Joy, Sadness, etc.) under the Sentiment Emotions *Defined Type* under [Administration > Settings > Defined Types](#). When enabled, the sentiment appears as a colored label in the prayer request details.



### **Auto Categorize**

Simplifies the process for requesters by letting the AI automatically assign a category based on the available child categories.

### **Enable AI Moderation**

Enables AI to evaluate prayer requests for potentially concerning content using predefined Moderation Flags. These flags are stored in the ModerationFlags property within the Prayer Request (as seen under the *Model Map*). Moderation Flag examples:

- **0** None (nothing detected)
- **1** Hate
- **2** Threat
- **4** SelfHarm
- ...
- **32** Violent

### **Moderation Alert Workflow Type**

If *Enable AI Moderation* is activated and any moderation flags are detected, this setting triggers a special workflow for handling flagged requests.

### **Check for Public Appropriateness**

When enabled, the AI automatically evaluates whether the content is suitable for public viewing. If deemed inappropriate, the IsPublic flag is set to false to protect privacy and legal interests, and the FlagCount will increase by one.

### **Child Categories Inherit Configuration**

Allows child categories to automatically inherit AI automation settings from their parent category. This simplifies configuration by ensuring consistent AI settings across related categories.

When setting up *Prayer Categories* you may be tempted to create a new child category for every type of prayer, but trust us—keep it simple and go only **one level deep**! Here's why: Let's say you break down the **Nations** category into 195 individual countries. If **Nations** (a child category) inherits settings from **All Church** (the parent), those settings won't trickle down to **Rwanda** (a grandchild). That means you'll have to manually configure all 195 nations. Yikes. On top of that, volunteers entering prayer requests for **Rwanda** need to locate the category. Make it easier for everyone, no grandchildren!

### **AI is Not Perfect**

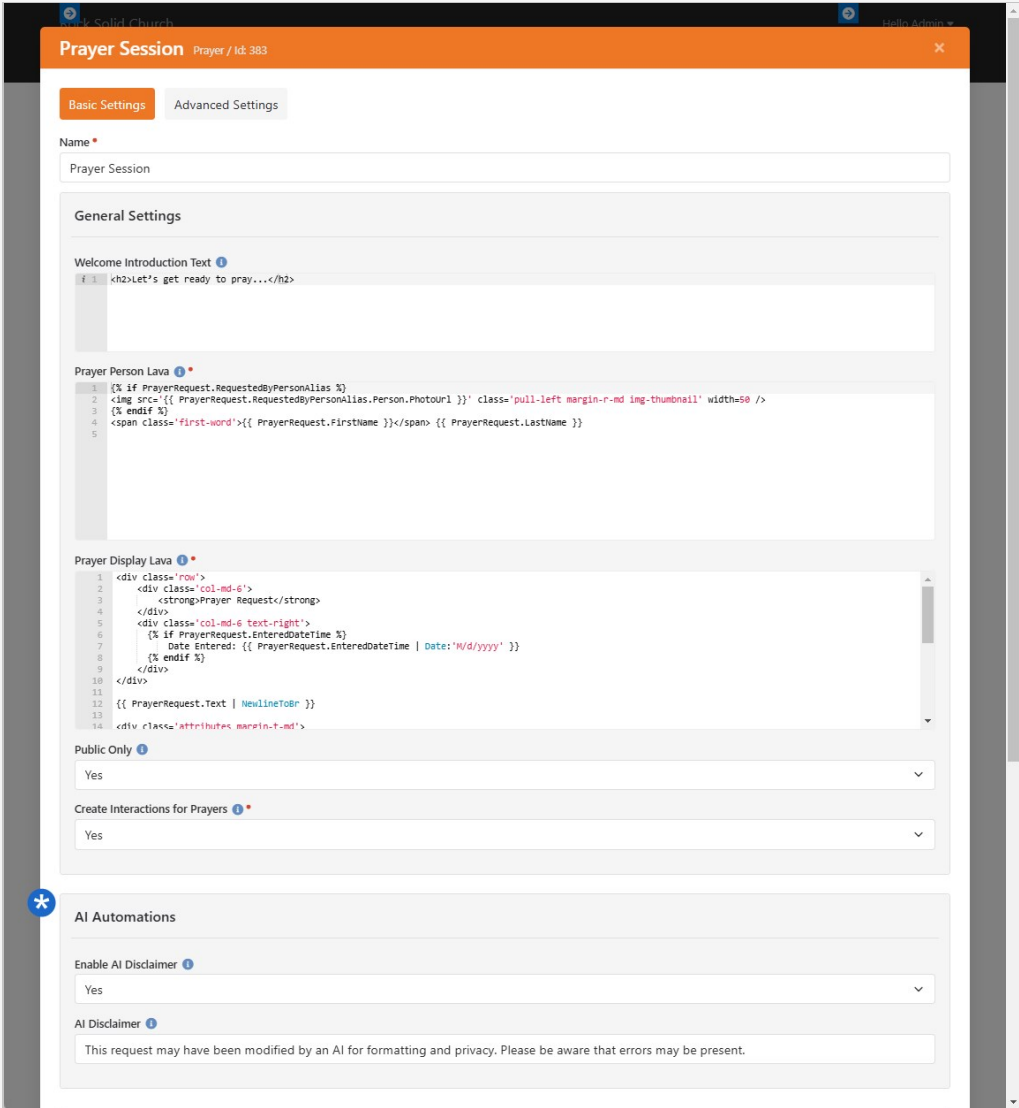
AI can be a helpful tool to streamline tasks, enhance automation, and act as an additional safety net for detecting concerns—such as potential self-harm. However, AI is not foolproof. Always review and monitor AI-generated results carefully. Use AI as a support tool, not a replacement for human oversight, especially when handling sensitive or urgent matters.

## Prayer Request Default Category

The *Prayer Request Entry* block defaults to the "General" category, meaning the AI will only sort requests into its child categories. If you want the AI to categorize requests under a different parent category—like "All Church"—you need to select it as the *Default Category* in the block settings. This ensures the AI categorizes requests based on the chosen parent category's subcategories.

## AI Disclaimers

It can be nice to let your prayer team know when AI automation has modified a prayer request. To support this, the *Prayer Session* block and the *Prayer Request Detail* block include settings that allow you to display a disclaimer whenever AI modifications have been applied.



Prayer Session - Block Settings

Prayer Session / Id: 383

Basic Settings | Advanced Settings

Name \*

Prayer Session

General Settings

Welcome Introduction Text ⓘ

```
1 <h2>Let's get ready to pray...</h2>
```

Prayer Person Lava ⓘ \*

```
1 {% if PrayerRequest.RequestedByPersonAlias %}
2 
3 {% endif %}
4 <span class="first-word">{{ PrayerRequest.FirstName }}</span> {{ PrayerRequest.LastName }}
5
```

Prayer Display Lava ⓘ \*

```
1 <div class="row">
2 <div class="col-md-6">
3 <strong>Prayer Request</strong>
4 </div>
5 <div class="col-md-6 text-right">
6 {% if PrayerRequest.EnteredDateTime %}
7 Date Entered: {{ PrayerRequest.EnteredDateTime | Date:'M/d/yyyy' }}
8 {% endif %}
9 </div>
10 </div>
11
12 {{ PrayerRequest.Text | NewLineToBr }}
13
14 <div class="text-align-right">
```

Public Only ⓘ

Yes

Create Interactions for Prayers ⓘ \*

Yes

AI Automations

Enable AI Disclaimer ⓘ

Yes

AI Disclaimer ⓘ

This request may have been modified by an AI for formatting and privacy. Please be aware that errors may be present.

# Prayer Session - Example Prayer Request Disclaimer

Rock Solid Church      New Here?   Resources   Connect   Give   Blog   Calendar   Watch   Hello Cindy ▾

## Prayer Team

[Home](#) / [Connect](#) / [Prayer](#) / [Prayer Team](#)

1 of 1

**Billy Thorn**      Main Campus   1 team prayers   General


[Next >](#)

**Prayer Request**      Date Entered: 12/23/2024


Please pray for my dad; he is sick and has no money to buy medicine. It's so hard for us.

**Update**

[End Session](#)

 This request may have been modified by an AI for formatting and privacy. Please be aware that errors may be present.

**Comments**

 Write a note...

[Save Note](#)

Powered by: [Rock RMS](#)      3120 W Cholla St Phoenix, AZ 85029

# Prayer Request Detail - Block Settings

**Prayer Request Detail**   Prayer / Id: 191

[Basic Settings](#)   [Advanced Settings](#)

**Name \***

Prayer Request Detail

**Expires After (days)**

14

**Default Category**

General

**Set Current Person To Requester**

No

**Require Last Name**

Yes

**Default To Public**

No

**Default Allow Comments Checked**

Yes

**Require Campus**

No

**Enable AI Disclaimer**

Yes

**AI Disclaimer**

This request may have been modified by an AI for formatting and privacy. Please be aware that errors may be present.

[Save](#)   [Cancel](#)

## Prayer Request Detail - Example Prayer Request Disclaimer

The screenshot displays a web interface for managing prayer requests. At the top, there is a navigation bar with a home icon, notification bell, search icon, and a user profile dropdown. A dark sidebar on the left contains icons for home, user profile, search, settings, and a briefcase. The main content area is titled "Prayer Request Detail" and includes a breadcrumb trail: "Home > Prayer > Prayer Requests > Prayer Request Detail".

The primary content is a card for "Billy Thorn Prayer Request". It features three tabs: "General" (selected), "Approved", and "Sadness". The card displays the following information:

- Name:** Billy Thorn (with a "1 prayers" badge)
- Campus:** Main Campus
- Request:** Please pray for my dad: he is sick and has no money to buy medicine. It's so hard for us.

Below the request text, a disclaimer states: "This request may have been modified by an AI for formatting and privacy. Please be aware that errors may be present." Action buttons for "Edit", "Back", and "Delete" are located at the bottom of the card.

At the bottom of the page, there is a "Comments" section with a text input field labeled "Write a note...". A footer at the very bottom reads "Crafted by Spark Development Network / License".

The original, unaltered request can be seen in the internal *Prayer Request Detail* block when editing the prayer request.

**Prayer Request Detail**  
Home > Prayer > Prayer Requests > Prayer Request Detail

**Edit Prayer Request** General Approved Sadness

Requested By: [User Selection]

Active:

Status: Approved Pending

Options:  
 Public  
 Urgent  
 Allow Comments

First Name: Billy

Last Name: Thorn

Email: [Email Field]

Expiration Date: 1/6/2025

Campus: Main Campus

Category: General

Request: Please pray for my dad: he is sick and has no money to buy medicine. It's so hard for us.

Original Request: pls pray for my dad he sick n no money to buy medicine its so hard for us

Answer: [Text Area]

Save Cancel

Comments: Write a note...

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### Lastly...

Even with all the AI magic, there's a chance a prayer request might slip through the cracks or not get scrubbed enough. If you spot something that doesn't seem right, send us the original prayer request along with a screenshot of your AI settings. That way, we can fine-tune the system and help our AI get a little smarter.