

An illustration of a bright blue sky with several white, fluffy clouds. Five ladders are shown reaching up towards the clouds. The ladder on the left is orange and is the tallest, reaching the highest cloud. The other four ladders are black and are shorter, each reaching a different cloud at various heights. The ladders are positioned at the bottom of the frame, suggesting they are on the ground.

RAISING UP WITH PRAYER

Welcome

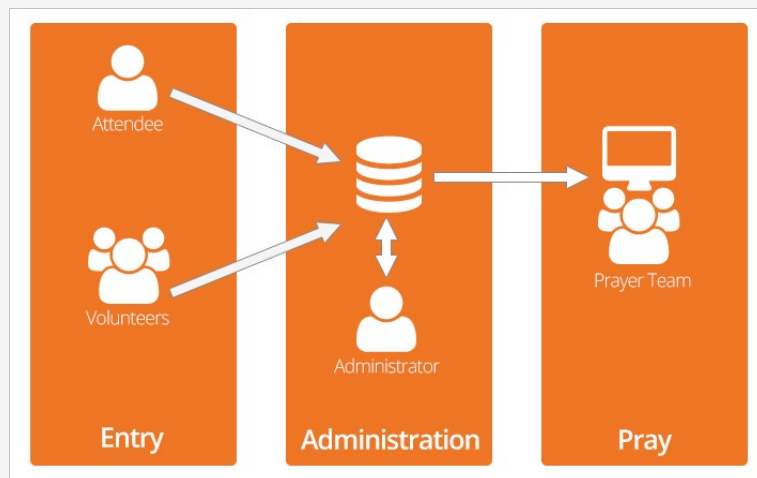
Prayer support is vital to churches of all sizes and the people who support them. After all, what can be more important to your church than building connections through prayer? We've joined the natural power of prayer with the built-in power and simplicity of Rock's relationship management features in a dynamic way. Whether sharing requests or accessing them, Rock will take care of the details so you can focus on what really counts – raising up your people with prayer.

All About Prayer

Prayer ministries give a voice to people in need and support the mission of your church. For a successful prayer ministry, individuals need to be able to communicate their requests, and prayer teams need to be able to access them easily as they spend time praying. Rock helps make both processes simple. Here's how.

1. Prayers are entered by either the individual on your website or by volunteers.
2. You can then configure the optional step of approving requests. This is helpful if you would like to ensure that the requests do not give out any details that some would consider personal or that are written in a format that might be mistaken as gossip.
3. Finally, your prayer team uses the secure page on the website where they pray through each request.

Prayer Flowchart



There's a bit more going on behind the scenes but Rock handles all that so all you really need to worry about is praying.

Rock will even auto-organize the requests so they're properly balanced. New ones that have been prayed for less will be bumped to the front of the line, and any "urgent" requests will jump ahead of even those. Rock will even automatically expire requests after a period of time that you set.

Getting Started

To tap into the power of prayer with Rock you'll need to understand the security roles involved and some ways we can use the features.

Rock the Prayer Team Roles

You'll basically need two serving roles for prayer requests: Prayer Administrator and Prayer Team. Here's what each role should be responsible for.

Prayer Administrator

- Enter requests submitted on cards during your weekend services
- Review requests that are flagged or unapproved

Prayer Team

- Pray for the requests
- Flag any requests that seem inappropriate for public viewing

Understanding Prayer Categories

Once you have a large number of prayer requests in Rock, it could be difficult to view all of them or to find the one(s) you are looking for. Prayer Categories were created to help you find exactly what you are looking for as an Administrator and to help prayer teams as they work through requests.

When a prayer request is entered on the website by a requester, it is automatically given the default category *General* unless the requester selects another category from the drop-down list. Selecting a top category will enable all the sub-categories as options. As Administrators review the new requests, they edit or can assign a category to each request to help the prayer team work through them. Pre-defined Prayer Categories include things like *God's Will*, *Health*, *Comfort/Grief* and *Family Issues*. You can modify the available categories under [Admin Tools > Settings > Prayer Categories](#) if you find that they don't meet all your needs.

You can enable prayer categories on the block settings of the *Prayer Request Entry* block, if you want the requesters to be able to specify the category their request fits into. Any child categories of the *Category Selection* option you select will be available for the requester to choose from. If Category Selection is left blank however, then the category option will be hidden from the requester, and new prayer requests they enter will be automatically assigned the category you select in the *Default Category* option.

As a prayer team begins a prayer session, they can see prayer categories that have

active prayers and select from those categories if the total number of prayers is too many for one session.

Working with Flagged Requests

Because requests are entered by any member of the general public, you could find some instances where a request is considered poorly worded. Possibly someone entered a full name of a missionary in a hostile country, revealing their identity and endangering their life. Maybe there are details in a request that suggest suicide or abuse and an authority should be notified.

To help communicate these concerns between a prayer team and an administrator, we've developed a flagging system. This is especially helpful when requests are configured to auto-approve rather than having an administrator approve each one first. If flagging is enabled, members of the prayer team can flag any request that might be inappropriate or may need administrative review. Once a request is flagged by one person, it is immediately unapproved and no longer visible to the prayer team. This one-person limit is customizable. You could increase the threshold to two or three or another number that makes sense to your specific ministry by editing the prayer session block settings on the external website under [Connect > Prayer > Prayer Team](#).

The administrator will see this request when sorting by flagged or unapproved requests, and can edit, delete or re-approve at that time.

Entering Prayer Requests

So now that you understand how prayer functions in Rock, let's look at the details of entering and managing requests.

Adding a Request

Most people will enter prayer requests online through the *Prayer Request Entry* block on your website under `Connect > Prayer`. Prayer administrators can also add prayer requests internally from `People > Prayer > Add Prayer Request`.

Adding a Prayer Request

Rock Solid Church Demo

New Here?

Resources

Connect

Give

Blog

Calendar

Watch

Hello Alisha

Prayer

[Home](#) / [Connect](#) / [Prayer](#)

Prayer Team

Children

Students

Adults

Prayer

Missions

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Small Groups

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Family Pre-Registration

"...for my house will be called a house of prayer for all nations."
— Isaiah 56:7

We Believe in the Power of Prayer

The Prayer Ministry is made up of two areas – the Prayer Team who rely on the power of praying for others and the Prayer Partners who will pray with individuals after each of the weekend services. Both teams consist of people who have a passion for prayer and pray diligently, specifically for the needs within and outside the church, locally and globally.

Need Prayer?

Let us pray for you. Just fill out this form and let us know your needs.

First Name *

Alisha

Last Name *

Marble

Email

admin@organization.com

Campus

Main Campus

Request *

Please pray that... (up to 250 characters)

Save Request

Powered by: Rock RMS

3120 W Cholla St Phoenix, AZ 85029-4113

About Default Configurations

Don't forget to check Rock's settings. Our out-of-the-box configurations will be a great fit for most organizations, but they are all customizable. Modify the configuration on the external website under [Connect > Prayer](#) using the *Prayer Request Entry* block settings.

Block Settings

Here are some of the settings for these request blocks, right out of the box.

Setting	Description	Example
Category Selection	This controls which categories the requestor can choose for their prayer request. Selecting a top-level category enables all the categories underneath as options. Leaving this option blank will hide the category control from the requester and assign all prayer requests entered here to the Default Category you choose (see the next option).	All Church
Default Category	This is the default category that will be assigned to the request unless it is changed at the time the request is entered.	General
Enable Auto-Approve	The system can be configured to <i>auto-approve</i> any prayer requests entered by people on the website. This means a request will be immediately available for the prayer team. Otherwise, you will have to approve (and optionally edit) each request before the team will see them.	Yes/No
Expires After (Days)	This controls how long a prayer request remains active once it's approved. This setting is only used if auto-approve is enabled.	14
Default Allow Comments Setting	If <i>Enable Comments Flag</i> is enabled, then this setting controls whether the checkbox the requester sees for "Allow Encouraging Comments?" is checked or not. If this is set to "Yes" then comments will be allowed by default.	Yes/No
Enable Urgent Flag	If enabled, the person entering the prayer request has the option to mark it as urgent, which keeps it at the top of the prayer stack.	Yes/No
Enable Comments Flag	If enabled, requestors will be able to set whether or not they want to allow comments on their requests.	Yes/No
Enable Public Display Flag	This allows the requester to say whether their request can be shown on the public website for a wider audience to pray for.	Yes/No
Character Limit	This controls the maximum permitted length of the prayer request. Setting this to a reasonable value will cause the requestor to focus their request on the essential details.	250
Navigate	Checking this causes the website visitor to be returned to the	Yes/No

Setting	Description	Example
to Parent On Save	page they were on before they entered the request.	
Save Success Text	This text will be shown after the request is saved (unless the previous setting is checked). You can use both HTML and Lava here.	Thank you for allowing us to pray for you.
Workflow	If a workflow is selected here, then the workflow will launch following a prayer request being submitted. You can then access the request's information from within the workflow.	Photo Request

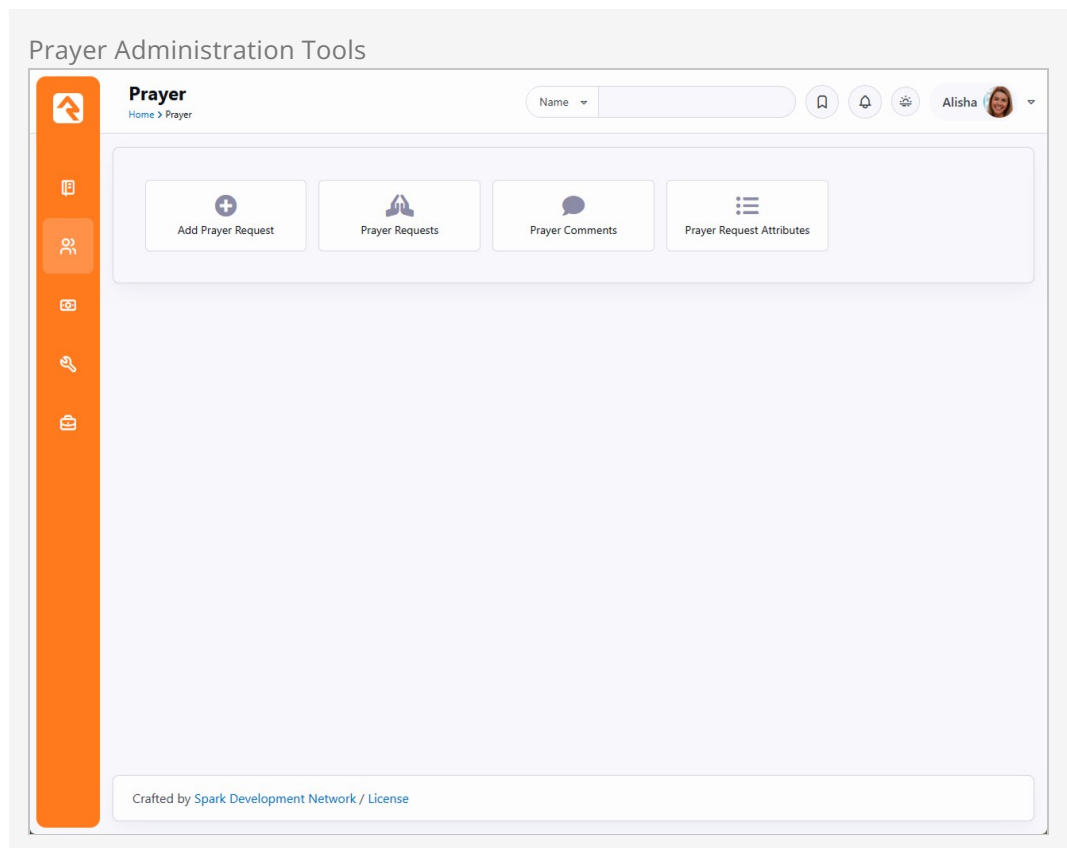
Prayer Attributes

Need to capture some additional info with the request like Campus or a "Please Tell" field to let the sender indicate a specific Pastor or Staff Member to inform about the request? We've got you covered. Go to `People > Prayer > Prayer Request Attributes` and add any attributes you want. Can we get an Amen!?

Administrating Prayer Requests

After requests have been entered, and before the Prayer Team can pray for them, the Prayer Administrator needs to take a look at them. One exception to this process is if the requests are set to auto-approve when they are entered. In that case, the Prayer Team has immediate access to new requests.

All administration work is done under [People > Prayer](#). Here, you can select to add a new prayer request, view current requests or view all the comments in the system.



Prayer Requests List

Selecting the *Prayer Requests* option will display a list of all the prayer requests in the system.

Prayer Request List



Prayer Requests

[Home](#) > [Prayer](#) > [Prayer Requests](#)

Name




Alisha 

Prayer Requests

Filter Options    

Name	Campus	Category	Entered	Request	Flag Count	Public	Approved	
Trish Lowe	Main Campus	General	8/4/2025	Praying for peace and reduced anxiety as I approach final exams.			No Yes	
Alisha Marble	Main Campus	General	8/15/2025	Requesting prayer for clarity and calmness in making an important decision.			No Yes	
James Sweeney	Main Campus	General	8/17/2025	Pray for patience and understanding during a challenging season at work.			No Yes	
Bill Marble	Main Campus	General	8/17/2025	Prayers requested for safe travels during my upcoming vacation.			No Yes	
Ted Decker	Main Campus	General	8/29/2025	Please pray for our missionaries in North Africa.			No Yes	

50 500 5,000 5 requests

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Using the *Filter Options*, you can narrow the list down to exactly what you want to see. This is useful if you have hundreds of requests and only need to worry about the ones that are flagged or unapproved.

Flagged Requests

If you find a request that is flagged, it's a good idea to read it carefully. Requests can be flagged if a member of your prayer team feels like there is something inappropriate in the request. For instance, if it's considered dangerous to use a global worker's full name or list the exact country name where they are stationed.

From this list you can click the approved switch from yes to no (or vice versa) to quickly change its approval status. Otherwise, you can select an item to view all the details or press the **Delete** button to permanently remove it from the system.

Clicking the **Edit** button will allow you to change the request including its approved or urgency status, expiration date, and other details about the request. It also brings up a box for recording an answer to that prayer. Say, for example, if the Prayer Administrator knows that the prayer has been answered. They can note that here, so it then becomes a praise.

Prayer Request Detail



Prayer Request Detail

[Home](#) > [Prayer](#) > [Prayer Requests](#) > [Prayer Request Detail](#)

Name



Alisha

Ted Decker Prayer Request

Active

General

Approved

Requested By

Ted Decker

Name

Ted Decker

Email

ted@rocksolidchurchdemo.com

Campus

Main Campus

Request

Please pray for our missionaries in North Africa.

Edit

Delete

 Comments

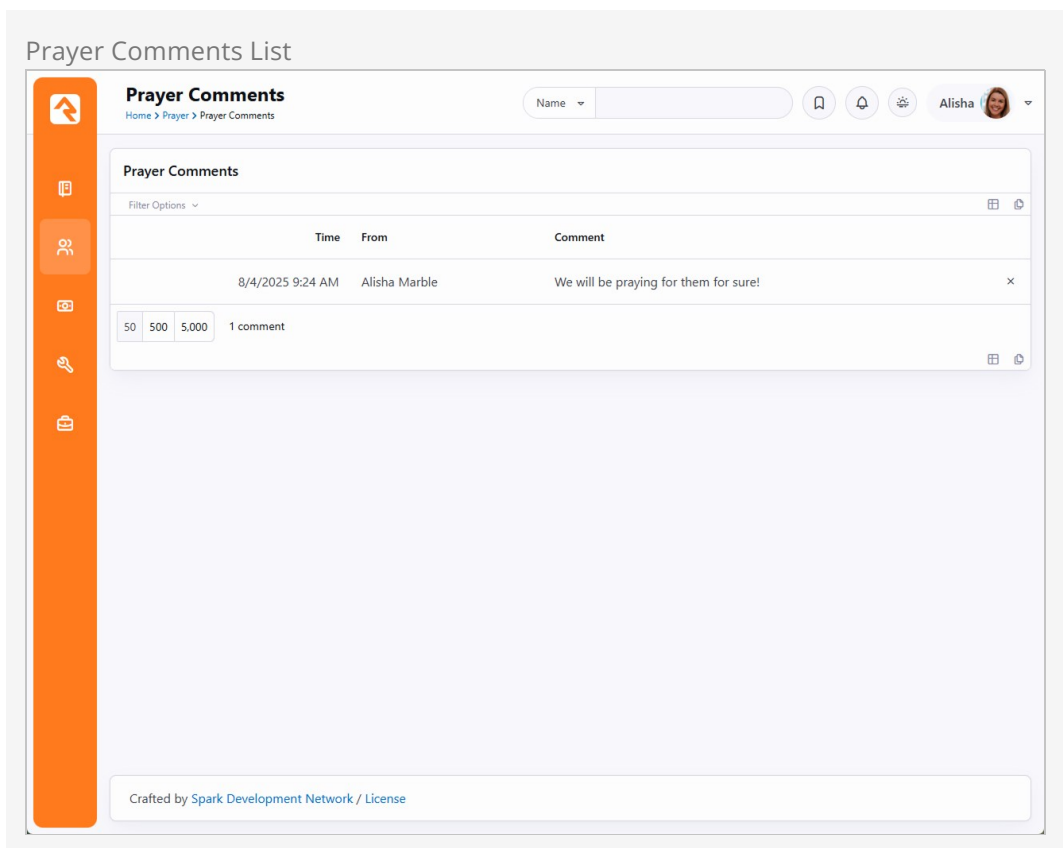
Write a note...

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Once you've made all your changes, you can check the *Approved* checkbox and press the `Save` button to return back to the list. If a request was previously flagged, checking the approved checkbox clears the flags so that it can be included in prayer sessions once again.

Prayer Comments List

Selecting the *Prayer Comments* option will display a list of all the prayer comments in the system. This is a good way to help moderate the comments that are coming in without having to view each prayer request. Selecting a comment will take you directly to the prayer request page.



Prayer Comments AI Approvals

If you configured an AI Provider as outlined in the [Rock Admin Hero Guide](#), you can enable an advanced feature to automatically approve (or reject) inappropriate prayer comments using AI.

To activate this feature, navigate to [Administration > Settings > Note Types](#), then edit the *Prayer Comment* note type. Check the *Enable Approvals* and *Enabled AI Approvals* boxes. Next, provide clear guidelines to help the AI determine which comments should be approved or disapproved.

Prayer Comment Note Type Configuration



Note Type Detail

[Home](#) > [Settings](#) > [System](#) > [Note Types](#) > [Note Type Detail](#)

Name

 Alisha 

Prayer Comment

Name *

Entity Type

Prayer Request

Icon CSS Class

Color 



Content Format 

 Enabled Approvals 

☒

 Enabled AI Approvals 

☒

AI Approval Guidelines 

This note represents a comment on a prayer request. Please approve it based on if it would be appropriate to be displayed on a public website. Be sure that it does not have any personal information including the full

AI Provider 

Save

Cancel

User Selectable ☒

Allows Watching ☐

Auto Watch Authors ☐

Allow Replies ☐

Allows Attachments ☐

Now, when someone posts a comment on a prayer request, AI will review the note. If the comment is deemed inappropriate based on the provided guidelines, it will be automatically removed.

Crafting Your Approval Prompt

The *AI Approval Guidelines* sample text above provides a solid foundation for your prompt, but be sure to tailor them to your specific needs. If it's acceptable for individuals to include their phone numbers in a prayer request, clarify this with a statement like, "Phone numbers are allowed." If you want to prohibit gossip, simply state, "Don't include gossip." Simple, right?

Advanced Ideas

You may want to take special action for certain categories of prayer requests. With Rock's workflow engine, you can trigger a particular action based on some criteria of the prayer request.

For example, if someone enters a *Hospitalization* request, you can notify the person in charge of hospital visits by sending a system message with a link to that request directly to their email address. See the [Blasting Off With Workflows](#) guide for more details on creating these automatic actions.

The possibilities are endless.

Prayer Team Power Tools

Put that extra oomph behind your prayer efforts with Rock's power tools. If you take the time to understand these settings now, you will be set up to maximize your prayer team's very important work.

Starting a Prayer Session

Once it's time for the prayer team to begin working through the requests, they will find them on the website under [Connect > Prayer > Prayer Team](#).

Starting a Prayer Session

Rock Solid Church Demo New Here? Resources Connect Give Blog Calendar Watch Hello Alisha ▾

Prayer Team

[Home](#) / [Connect](#) / [Prayer](#) / [Prayer Team](#)

Let's get ready to pray...

Select one or more categories to begin your prayer session:

- ☐ Select All
- ☐ Finances/Job (1)
- ☐ Life Transitions (1)
- ☐ Persecuted Church (1)

[Start](#)

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When a member of the prayer team starts a prayer session, all categories with active prayers will show on the webpage, along with a number of active prayers in each. Once one or more categories are selected, they will be auto-filled for the next session.

Selecting Prayer Categories

If your team is small, you should consider selecting most or all categories until you have good prayer coverage.

Press the [Start](#) button to begin.

Urgent requests will be at the top, followed by all remaining requests in the order of the *least* prayed for to the *most* prayed for.

Prayer Session

Rock Solid Church Demo New Here? Resources Connect Give Blog Calendar Watch Hello Ted ▾

Prayer Team

[Home](#) / [Connect](#) / [Prayer](#) / [Prayer Team](#)

1
 Alisha Marble

3
8 team prayers General

2 of 2

Back

Next >

2
Prayer Request
My brother's wife will be attending church with us this weekend. Please pray that she is open to the message. Date Entered: 5/20/2021

4
Flag End Session

5
Comments
 Write a note...

Cancel Save Note

- 1 Requestor**
The name and photo of the person who submitted the request. Since it's common for people to request prayers on behalf of other people, this person may not be the subject of the request.
- 2 Request Details**
Displays the details about the prayer request.
- 3 Prayer Information**
The category and urgency of the request as well as the number of times the request has been prayed for.
- 4 Action Bar**
Options to move to the next request, flag a request as inappropriate (if enabled) or to end the session.
- 5 Comments**
A place for the prayer team member to leave a comment.

After praying for this request, press the [Next](#) button to move to the next prayer. Each time you view a request, Rock will record an additional prayer for it.

Unapproving Requests

If you are concerned about whether a particular request is appropriate, because of danger or abuse for instance, you can flag the request by clicking the [Flag](#) button. This will un-approve the request until it has been reviewed by the Prayer Administrator.

Prayer Team Comment Security

Out of the box, the "RSR - Prayer Access" role by itself doesn't allow adding comments to prayer requests. You could use this role to include people on the prayer comments email, while keeping comment entry restricted to those with staff-level access.

If your prayer team members with Prayer Access should be able to comment on requests, add the role to the "Edit" rights on the *Prayer Comment* note type in

[Admin Tools](#) > [Settings](#) > [Note Types](#) .

About Default Configuration

Just like entering prayer requests for the public, prayer session settings can also be modified on the external website under [Connect](#) > [Prayer](#) > [Prayer Team](#) .

Block Settings

Below are some of the settings for the *Prayer Session* block. You'll want to review these and the other settings for this block to ensure it fits your process and needs.

Setting	Description	Example
Welcome Introduction Text	Custom text (HTML) that is shown to the prayer team before they start their prayer session.	Let's get ready to pray
Category	Setting a top-level category controls which sub-categories are shown when starting a prayer session.	Health Issues
Enable Prayer Team Flagging	If enabled, members of the prayer team can flag prayer requests that they believe are inappropriate and need reviewing or editing by the prayer administrator.	Yes/No
Flag Limit	This specifies how many times a request needs to be flagged before it is unapproved.	1

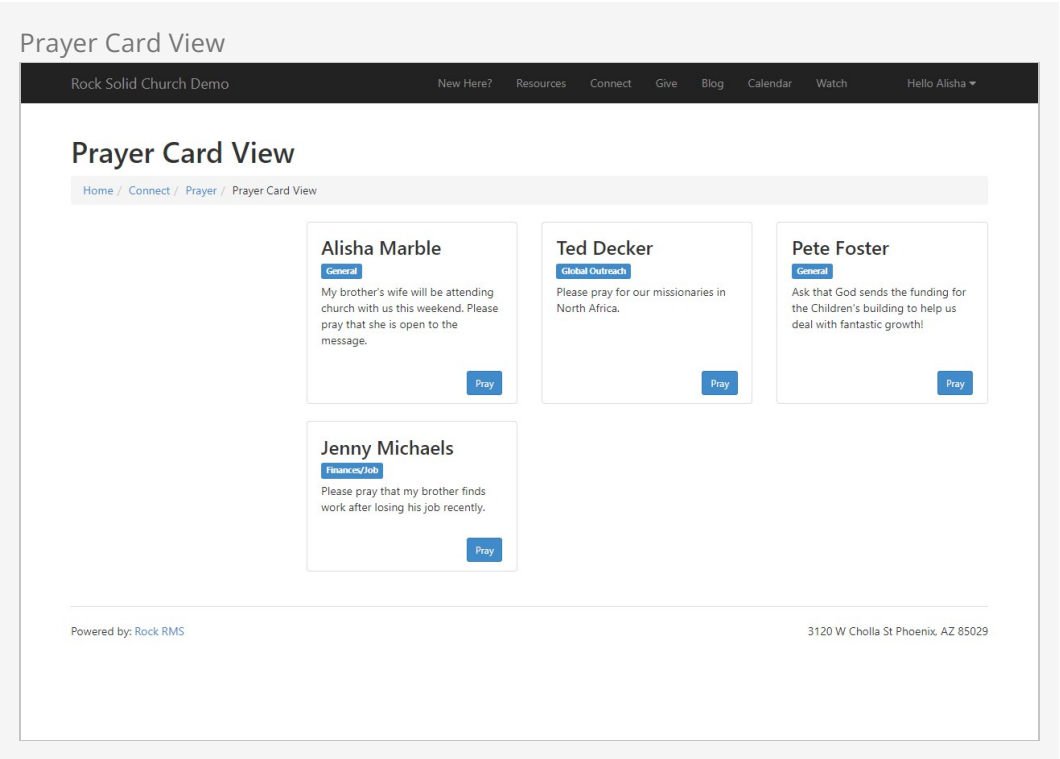
That's it. With just a few simple steps you can simply and powerfully raise up the people of your church with prayer. And once you start using it, you'll wonder how you ever got along without it.

By configuring your categories and creating new pages you can create general prayer request systems each with their own requests and categories. This is helpful if you would like to set up a unique prayer area for ministries like teens or missions.

Prayer Card View Block

An alternate way for your prayer team to pray is to use the *Prayer Card View* block. This block is similar to the *Prayer Session* block described in the prior section above, except

prayer requests are viewed as cards on the page. All the person needs to do is click the [Pray](#) button to have the prayer counted.



The Prayer Card View block ships with Rock but isn't added to any pages out of the box, so it will need to be added to a page on your external website. You can add a new page for this block, or you might replace the Prayer Session block on the *Prayer Team* page.

Block Settings

The block settings for the Prayer Card View block give you several options for how your prayer team will interact with the prayers. You'll find many of these settings have the same functions as the settings we discussed in the prior section above.

Prayer Card View Block Settings

Solid Church Demo
Hello Abisha

Prayer Card View
Prayer / Id: 1118

Basic Settings
Advanced Settings

1 Name *
Prayer Card View

2 Display Lava Template

```

1 <div class="row d-flex flex-wrap">
2   {% assign prayedButtonText = PrayedButtonText %}
3   {% for item in PrayerRequestItems %}
4     <div class="col-md-4 col-sm-6 col-xs-12 mb-4">
5       <div class="card h-100">
6         <div class="card-body">
7           <h3 class="card-title mt-0">{{ item.FirstName }} {{ item.LastName }}</h3>
8           {% if item.Category != null %}
9             <p class="card-subtitle mb-2"><span class="label label-primary">{{ item.Category.Name }}</span></p>
10          {% endif %}
11          <p class="card-text">
12            {{ item.Text }}
13          </p>
14        </div>
15        <div class="card-footer bg-white border-0">
16          {% if EnablePrayerTeamFlagging %}
17            <a href="#" class="btn btn-link btn-sm pl-0 text-muted" onclick="ReviewFlag(this);{{ item.Id | Postback:'Flag' }}"><i class="fa fa-flag"></i>
18              <span>Flag</span></a>
19          {% endif %}
20          <a class="btn btn-primary btn-sm pull-right" href="#" onclick="Prayed(this);{{ item.Id | Postback:'Pray' }}">Pray</a>
21        </div>
22      </div>
23    </div>
24  {% endfor -%}
25 </div>
26 <script>
27   function ReviewFlag(f) {

```

3 Prayed Button Text *
I Prayed

4 Category

5 Public Only *
Yes

6 Enable Prayer Team Flagging
No

7 Flag Limit
1

8 Order *
☒ Least Prayed For
☐ Newest
☐ Oldest
☐ Random

9 Show Campus Filter
No

Campus Types
☐ Online
☐ Physical

10 Campus Statuses
☐ Closed
☐ Open
☐ Pending

11 Max Results

12 Prayed Workflow

13 Flagged Workflow

14 Load Last Prayed Collection
No

Save
Cancel

- Name**

You can change the name of this block, but it would be for internal purposes only. You might want to change the name if you have multiple blocks of this type for different ministries.
- Display Lava Template**

This Lava template controls how the prayer cards look, and what information is displayed. You generally won't need to make changes here.
- Prayed Button Text**

The text you put here will become the text of the `Pray` button after it is clicked.
- Category**

Select a category to only show prayer requests from that category. You might use this if you have different prayer team pages/blocks for different ministries.

5 Public Only

Each prayer request can be designated as Public. Use this setting to either display all prayer requests, or only requests marked as Public.

6 Enable Prayer Team Flagging

Flagging lets your prayer team report individual prayer requests for various reasons, typically for inappropriate content. This is used by the Flag Limit setting described below.

7 Flag Limit

After a prayer request has been flagged the number of times you choose here, it will automatically be un-Approved. Only prayer requests that are Approved will be displayed to the prayer team.

8 Order

This setting can be helpful if you have long lists of prayer requests, to help prioritize them according to the option you select.

9 Show Campus Filter

Prayer requests can be associated with a campus. If you have multiple campuses, you can enable this setting to show a campus filter drop-down on the page, to let your prayer team(s) focus on requests at a specific campus.

10 Campus Types/Statuses

These settings only apply if you've enabled *Show Campus Filter*. You can use these settings to restrict which campuses appear in the drop-down filter.

11 Max Results

If you have a large volume of requests, you might use this setting to keep the page from getting too overwhelming. Keep in mind that requests which exceed the cutoff cannot be accessed by the prayer team.

12 Prayed Workflow

You can launch a workflow each time the **Pray** button is used. This is a great way to maximize the impact of the prayer. The workflow will be passed the prayer request as a generic Entity field type and will populate a workflow attribute with a key of PrayerOfferedByPersonId.

13 Flagged Workflow

You might want to launch a workflow when a request is flagged to alert someone that the request needs their attention. The workflow will be passed the prayer request as a generic Entity field type, and will populate a workflow attribute with a key of FlaggedByPersonId

14 Load Last Prayed Collection

You could use this to edit the *Display Lava Template* to show the last time the request was prayed for. For example:

```
{% for prayer in LastPrayed %}
  {% if prayer.RequestId == item.Id %}
    {{ prayer.PrayerDateTime }}
  {% endif %}
{% endfor %}
```

The Last Prayed collection also has other data you can show besides the PrayerDateTime. You can also print the RequestId, and the FirstName and LastName of the person who prayed.

Prayer Requests for Groups

Prayer requests can be associated with a group. This allows prayer requests to be limited to the group members, so only they pray for the request. In this chapter we'll take a deep dive into how this works, and how these types of prayer requests differ from standard requests.

Finding a Guid For a Group

Before you create a group-specific prayer request, you need your group's Guid. How do you find a group's Guid you ask? A Globally Unique Id (Guid) isn't easy to come by. They are unique and hard to guess, preventing attackers from impersonating your group.

As an Admin though, you have direct access to any Guid using Lava. To retrieve a group's Guid, try the Lava below — no guessing necessary. Just pass in the GroupId, and it will return the corresponding Guid.

```
{% group id:'xx' %}  
  {{ group.Name }} - {{ group.Guid }}  
{% endgroup %}
```

Creating Group Prayer Requests

All you need to do is pass a group's Guid into the *Prayer Request Entry* block. The block will be looking for a *GroupGuid* parameter in the URL, along with the Guid itself. If it finds this, the prayer request will be associated with that group.

Enter Prayer Request With Group URL

https://rocksolidchurchdemo.com/page/233?GroupGuid=10b60f8d-0f23-4faa-b35f-9a5f19f5f995

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Prayer

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"...for my house will be called a house of prayer for all nations."
— Isaiah 56:7

We Believe in the Power of Prayer

The Prayer Ministry is made up of two areas – the Prayer Team who rely on the power of praying for others and the Prayer Partners who will pray with individuals after each of the weekend services. Both teams consist of people who have a passion for prayer and pray diligently, specifically for the needs within and outside the church, locally and globally.

Need Prayer?

Let us pray for you. Just fill out this form and let us know your needs.

First Name *

Last Name *

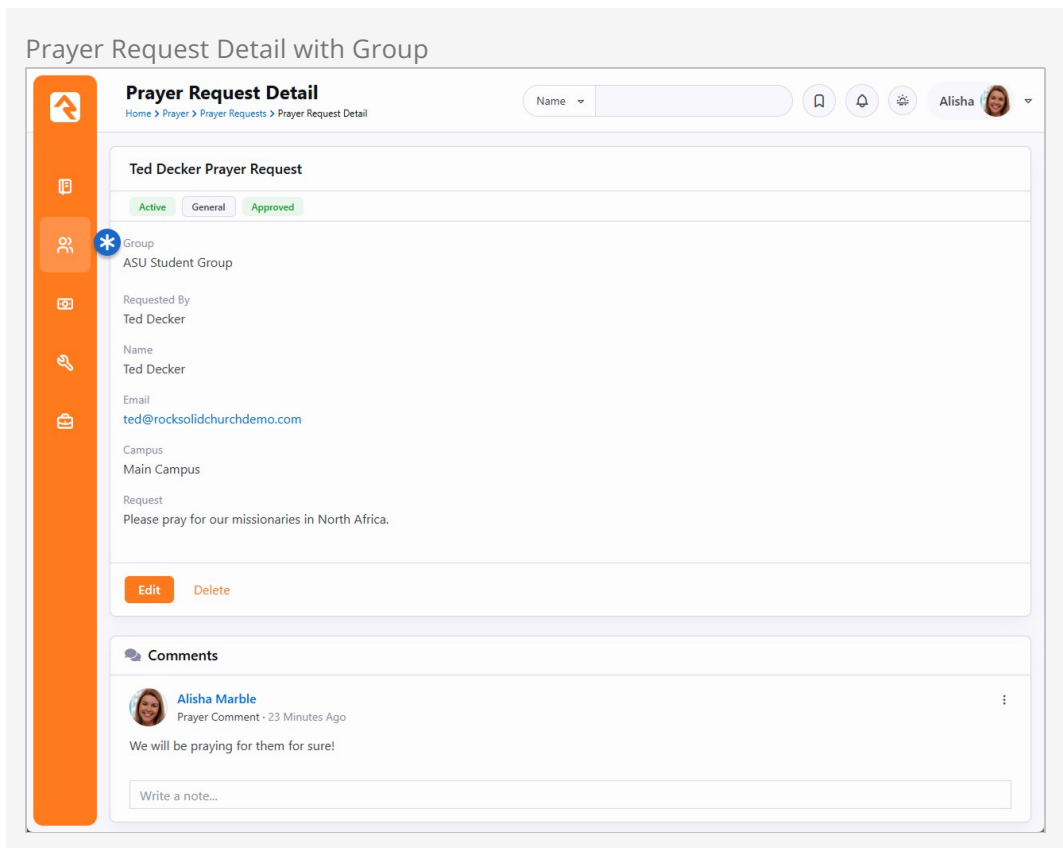
Email

Campus

Request * 250

[Save Request](#)

As pictured above, nothing will change or appear differently on the page. The prayer request would be entered and submitted like normal. The only way you'll know that the request is tied to a group is when looking at the request from the internal administrative view under `People > Prayer > Prayer Requests`. Clicking on a request will show you its details as pictured below, including the associated group.



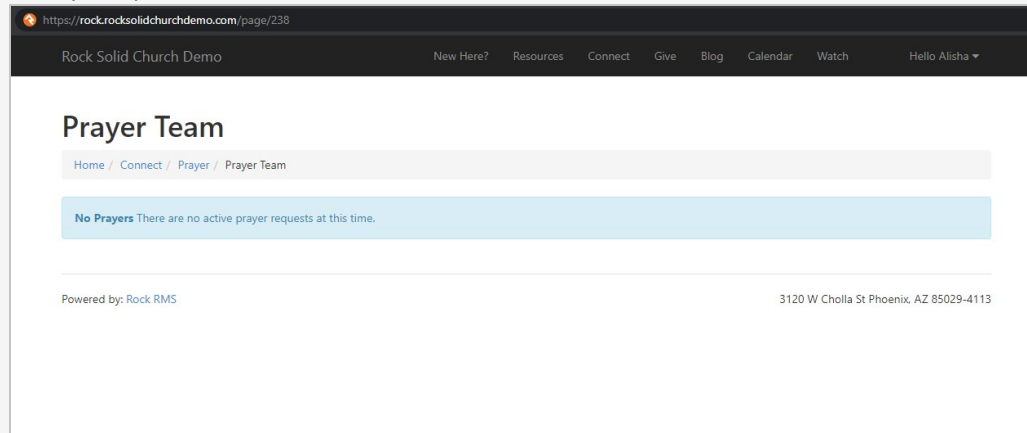
Note that the group associated with a prayer request cannot be changed or removed once it's been set.

Praying for Group Prayer Requests

In the previous section we talked about how the only difference between a regular prayer request and a group prayer request is having the group's Guid as a parameter in the URL. Nothing else changes. The same is true when praying for group requests; the only difference will be what's in the URL.

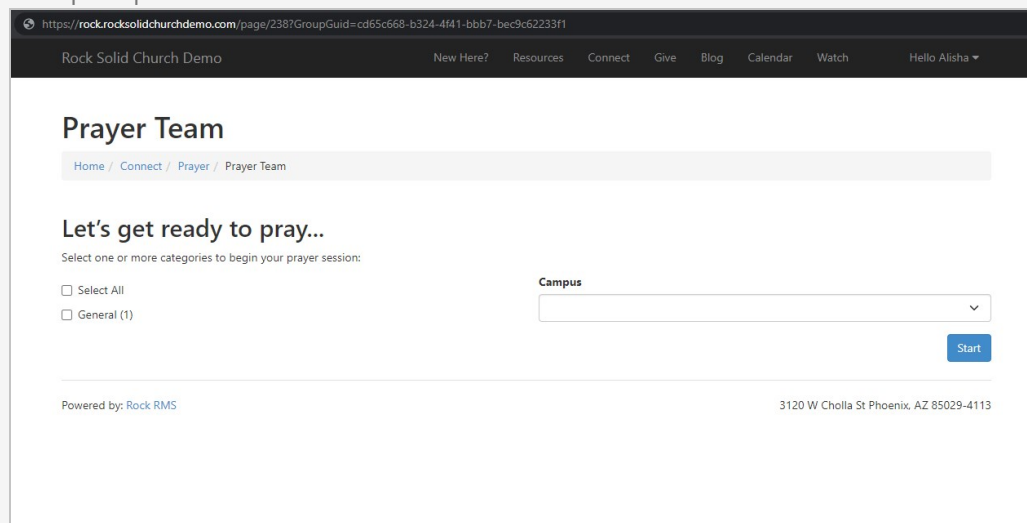
Both the *Prayer Session* and *Prayer Card View* blocks are looking for a *GroupGuid* parameter in the URL. If these blocks find a group Guid, the prayer session will be only for requests associated with that group. If there is no *GroupGuid* parameter in the URL then requests associated with a group will not be listed and will not be prayed for.

Group Requests Not Shown



Even though there are prayer requests in the system, they're all tied to groups. Without the needed URL parameter those requests won't be shown.

Group Requests Shown



With the needed group Guid in the URL, we can now see the prayer requests associated with that group.

Prayer Request Comments Digest

The importance of prayer and the impact it has can't be overstated. In times of trouble, it helps just simply knowing that people are out there praying for you. Using the *Send Prayer Comments* job, you can ensure that those who submit prayer requests will know that they have the power of prayer behind them.

Setting up the Job

As the prayer team comments on requests, you can enable a job to send those comments to the originator. The job is included in your Rock installation but will need to be configured. Below is an example setup:

Job Detail - Send Prayer Comments

Scheduled Job Detail

[Home](#) > [Settings](#) > [System](#) > [Jobs Administration](#) > [Scheduled Job Detail](#)

Name

Alisha

Add Service Job

Name *

Active
☒

Description

Notification Status

Cron Expression ?

Notification Emails ?

Job History Count ?

1 Job Type *

2 System Communication ?

3 Prayer Categories ?

4 Include Child Categories ?

5 Save Communications ?

Save Cancel

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1 Job Type

For this job, you'll want to select "Send Prayer Comments" as pictured above. Once selected, additional fields will appear.

2 System Communication

The "Prayer Request Comments Digest" system communication template is ready for you to use out of the box.

3 Prayer Categories

You can choose to send these communications for only specific categories. Or you can leave this field blank to send for any category.

4 Include Child Categories

Select "Yes" to send communications for prayer requests associated with a child prayer category. Select "No" to only send communications for requests associated with main/parent categories.

5 Save Communications

Indicate whether the email should be saved to the system. If you select "No" then the communication will still be sent but won't be saved.

For general instructions on setting up jobs, be sure to review the [Admin Hero Guide](#).

To send communications for all prayer requests, regardless of category information,

leave the *Prayer Categories* field blank and select “Yes” for *Include Child Categories*. Those settings should only be changed if there are categories for which you don’t want to send communications.

The job will only send communications for prayer requests where *Allow Comments* has been enabled. Requests where *Allow Comments* isn’t enabled will be ignored.

Prayer Request Comments Communication

The example email pictured below is generated from the “Prayer Request Comments Digest” system communications template.



Ted,

1

Below are recent comments from the prayer request you submitted on Tuesday, November 19.

Request

2

Ask that God sends the funding for the Children's building to help us deal with fantastic growth!

Comments

3

Pete Foster (11/19/2019 at 2:39PM)

I'm sure he will!

Alisha Marble (11/19/2019 at 2:57PM)

Yes, when a child asks his father for bread, He will not give him a stone.

Cindy Decker (11/19/2019 at 2:57PM)

Our God is good!

Contact Info:

3120 W Cholla St Phoenix, AZ 85029

Phone:

Email: info@organizationname.com

Website: www.organization.com

1

Greeting

The greeting at the top of the email includes the person's name and references the date on which the person submitted the prayer request.

2

Request

The original prayer request that was submitted is copied here for reference.

3

Comments

Any comments that have been added since the last time the job was run will appear here. If the job has never been run before then all comments will appear.

The email address included with the prayer request will be the one used by the job. If the requestor exists in your system, this may or may not be the email address associated with their profile.

See our [Communicating With Rock](#) guide for more information on working with

communications.

Prayer AI Automation

Do you wish you had someone to handle small tasks like fixing typos, removing last names, or tidying up incoming prayer requests—but lack the resources? No problem! We have a solution for you.

Rock has a built in artificial intelligence (AI) automation system that can streamline your process effortlessly. For example, it can transform a request like this:

- pls pray for my dad he sick n no money to buy medicine its so hard for us

To this newly formatted request that is ready to be viewed publicly:

- Please pray for my dad; he is sick and has no money to buy medicine. It's so hard for us.

With AI Automation, your prayer requests will be clear, polished, and ready for ministry without any extra work on your part.

Configure AI Automations

With an *AI Provider*, you can streamline prayer request management by automatically processing tasks each time a new request is submitted. These automations are configured on the Prayer Categories page under [Administration > Settings > Prayer](#)

[Categories](#). An active AI provider is required to use AI automations. Setting up AI

Providers is covered in the [Rock Admin Hero Guide](#).

Settings can be customized for specific categories, or a parent category can be configured to pass its settings to child categories.

Let's breakdown all the available options.

Prayer Request Categories - AI Automation Configuration

Prayer Categories

[Home](#) > [Settings](#) > [General](#)

Name

Alisha

Prayer Request Categories

- All Church
- Addictive Behavior
- Comfort/Grief
- Current Events
- Depression/Anxiety
- Family Issues
- Finances/Job
- General
- Global Outreach
- God's Will
- Health Issues
- Hospitalization
- Life Transitions
- Marriage/Relationship Problems
- Nation
- Persecuted Church
- Salvation/Rededication
- Spiritual Warfare
- Suicidal Tendencies
- Travel

All Church

Name

Parent Category

Description

Icon CSS Class

Highlight Color

Reset Attribute Values ☐

AI Automations

- AI Provider
- Prayer Request Text Enhancement ☒ None ☐ Minor Formatting and Spelling ☐ Enhance Readability
- Remove Names ☒ None ☐ Last Names Only ☐ First and Last Names
- Classify Sentiment ☐
- Auto Categorize ☐
- Enable AI Moderation ☐
- Moderation Alert Workflow Type
- Check for Public Appropriateness ☐
- Child Categories Inherit Configuration ☐

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- AI Provider**
Specifies which AI service will handle processing. If no provider is selected, the first active provider configured in Rock will be used. New providers can be added under `Administration > Settings > AI Providers`.
- Prayer Request Text Enhancement**
Enables automatic corrections for minor formatting, spelling, and grammar to improve readability.
- Remove Names**
Determines whether all names should be removed from the text or if only last names should be scrubbed.
- Classify Sentiment**
Allows the AI provider to analyze and classify the emotional tone of the request. Rock includes a configurable list of sentiment values (such as Fear, Joy, Sadness, etc.) under the Sentiment Emotions *Defined Type* under `Administration > Settings > Defined Types`. When enabled, the sentiment appears as a colored label in the prayer request details.
- Auto Categorize**

Simplifies the process for requesters by letting the AI automatically assign a category based on the available child categories.

6 Enable AI Moderation

Enables AI to evaluate prayer requests for potentially concerning content using predefined Moderation Flags. These flags are stored in the ModerationFlags property within the Prayer Request (as seen under the *Model Map*). Moderation Flag examples:

- 0 None (nothing detected)
- 1 Hate
- 2 Threat
- 4 SelfHarm
- ...
- 32 Violent

7 Moderation Alert Workflow Type

If *Enable AI Moderation* is activated and any moderation flags are detected, this setting triggers a special workflow for handling flagged requests.

8 Check for Public Appropriateness

When enabled, the AI automatically evaluates whether the content is suitable for public viewing. If deemed inappropriate, the IsPublic flag is set to false to protect privacy and legal interests, and the FlagCount will increase by one.

9 Child Categories Inherit Configuration

Allows child categories to automatically inherit AI automation settings from their parent category. This simplifies configuration by ensuring consistent AI settings across related categories.

When setting up *Prayer Categories* you may be tempted to create a new child category for every type of prayer, but trust us—keep it simple and go only **one level deep**! Here's why: Let's say you break down the **Nations** category into 195 individual countries. If **Nations** (a child category) inherits settings from **All Church** (the parent), those settings won't trickle down to **Rwanda** (a grandchild). That means you'll have to manually configure all 195 nations. Yikes. On top of that, volunteers entering prayer requests for **Rwanda** need to locate the category. Make it easier for everyone, no grandchildren!

AI is Not Perfect

AI can be a helpful tool to streamline tasks, enhance automation, and act as an additional safety net for detecting concerns—such as potential self-harm. However, AI is not foolproof. Always review and monitor AI-generated results carefully. Use AI as a support tool, not a replacement for human oversight, especially when handling sensitive or urgent matters.

Prayer Request Default Category

The *Prayer Request Entry* block defaults to the "General" category, meaning the AI will only sort requests into its child categories. If you want the AI to categorize requests under a different parent category—like "All Church"—you need to select it as the *Default Category* in the block settings. This ensures the AI categorizes requests based on the chosen parent category's subcategories.

AI Disclaimers

It can be nice to let your prayer team know when AI automation has modified a prayer request. To support this, the *Prayer Session* block and the *Prayer Request Detail* block include settings that allow you to display a disclaimer whenever AI modifications have been applied.

Prayer Session - Block Settings

Prayer Session

Prayer / Id: 383

Basic Settings

Advanced Settings

Name *

Prayer Session

General Settings

Welcome Introduction Text ⓘ

```
<h2>Let's get ready to pray...</h2>
```

Prayer Person Lava ⓘ *

```
1 <% if PrayerRequest.RequestedByPersonAlias %>
2 <img src='{{ PrayerRequest.RequestedByPersonAlias.Person.PhotoUrl }}' class='pull-left margin-r-md img-thumbnail' width=50 />
3 <% endif %>
4 <span class='first-word'>{{ PrayerRequest.FirstName }}</span> {{ PrayerRequest.LastName }}
5
```

Prayer Display Lava ⓘ *

```
1 <div class='row'>
2   <div class='col-md-6'>
3     <strong>Prayer Request</strong>
4   </div>
5   <div class='col-md-6 text-right'>
6     <% if PrayerRequest.EnteredDateTime %>
7       Date Entered: {{ PrayerRequest.EnteredDateTime | Date:'M/d/yyyy' }}
8     <% endif %>
9   </div>
10 </div>
11
12 {{ PrayerRequest.Text | NewlineToBr }}
13
14 <div class='attributes margin-t-md'>
```

Public Only ⓘ

Yes

Create Interactions for Prayers ⓘ *

Yes

AI Automations

Enable AI Disclaimer ⓘ

Yes

AI Disclaimer ⓘ

This request may have been modified by an AI for formatting and privacy. Please be aware that errors may be present.

Prayer Session - Example Prayer Request Disclaimer

Rock Solid Church

[New Here?](#) [Resources](#) [Connect](#) [Give](#) [Blog](#) [Calendar](#) [Watch](#) [Hello Cindy ▾](#)

Prayer Team

[Home](#) / [Connect](#) / [Prayer](#) / [Prayer Team](#)

Billy Thorn

Main Campus 1 team prayers General

Next >

Prayer Request

Please pray for my dad; he is sick and has no money to buy medicine. It's so hard for us.

Date Entered: 12/23/2024

Update

End Session

*

This request may have been modified by an AI for formatting and privacy. Please be aware that errors may be present.

Comments

Write a note...

Save Note

Powered by: [Rock RMS](#)

3120 W Cholla St Phoenix, AZ 85029

Prayer Request Detail - Block Settings

Prayer Request Detail

Prayer / Id: 1416

×

Basic Settings

Advanced Settings

Name *

Prayer Request Detail

Expires After (days) ⓘ

14

Default Category ⓘ

General × ▾

Set Current Person To Requester ⓘ

No ▾

Require Last Name ⓘ

Yes ▾

Default To Public ⓘ

No ▾

Default Allow Comments Checked ⓘ

Yes ▾

Require Campus ⓘ

No ▾

Enable AI Disclaimer ⓘ

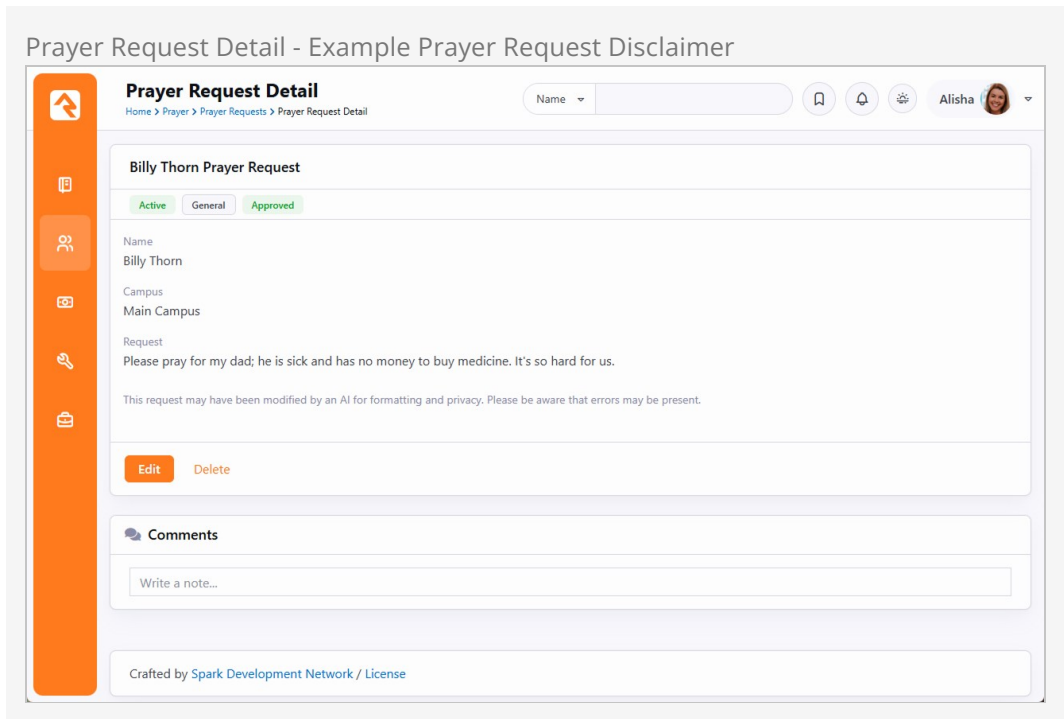
Yes ▾

AI Disclaimer ⓘ

This request may have been modified by an AI for formatting and privacy. Please be aware that errors may be present.

Save

Cancel



The original, unaltered request can be seen in the internal *Prayer Request Detail* block when editing the prayer request.

Prayer Request Detail - Edit

Prayer Request Detail
[Home](#) > [Prayer](#) > [Prayer Requests](#) > Prayer Request Detail

Name ▼

Bookmarks Notifications Settings Profile Alisha

Edit Prayer Request

Active
General
Approved

Requested By First Name • Billy Last Name • Thorn Email Expiration Date 8/18/2025 Campus Main Campus ▼ Category • General × ▼ Request • Please pray for my dad; he is sick and has no money to buy medicine. It's so hard for us.	Active ☒ Status Approved Pending Options ☒ Public ☐ Urgent ☒ Allow Comments
---	---

* Original Request

pls pray for my dad he sick n no money to buy medicine its so hard for us

Answer

Comments

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Lastly...

Even with all the AI magic, there's a chance a prayer request might slip through the cracks or not get scrubbed enough. If you spot something that doesn't seem right, send us the original prayer request along with a screenshot of your AI settings. That way, we can fine-tune the system and help our AI get a little smarter.

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